

NORTH EAST INDEPENDENT SCHOOL DISTRICT

2019-2020 SUBSTITUTE TEACHER & PARA GUIDE







"We challenge and encourage each student to achieve and demonstrate academic excellence, technical skills, and responsible citizenship"



Welcome to North East ISD

Thank you for choosing North East ISD to serve as a substitute. We recognize that substitute educators perform a vital function in the maintenance and continuity of daily education. In our public school systems, substitutes are the educational bridges when regular classroom educators are absent.

Substitutes work the same schedule as the classroom teacher and para that is absent and follow all lesson plans left for them. Paraprofessional substitutes are expected to provide support to the classroom teacher or office staff in the absence of the current employee. Substitutes will be on duty the same length of time as the employee they are replacing. When carrying out your duties, you have a responsibility to conduct yourself in an acceptable manner at all times that is appropriate for a professional setting.

This guide is a valuable resource that should address most of your questions and help pave the way for you to have a successful school year. Please take the time to review this guide. In addition to the resource information, there is also updated policy information. You will have the opportunity to work with thousands of children and employees from many different campuses. We hope it will be a rich and rewarding experience.

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DIRECTORY INFORMATION

SMARTFIND EXPRESS HELP DESK/HUMAN RESOURCES SUBSTITUTE OFFICE

8961 Tesoro Dr., Suite #200 San Antonio, TX 78217

Office Hours: Monday-Friday 7:00 am-4:45 pm

SmartFind Express System: (210) 804-7055

Web Access: <u>www.neisd.net</u> (Go to Careers/Join NEISD → Substitutes → Login to SmartFind)

HUMAN RESOURCES DEPT:

Brian Hurley: (210) 407-0299 Director of Human Resources (Certified) bhurle@neisd.net

> Monica Peña: (210) 407-0463 Human Resources Coordinator mpena4@neisd.net

Gina Elliott: (210) 407-0458 Senior Director of Human Resources gellio@neisd.net

Mildred Balanciere: (210) 407-0464 Director of Human Resources (Classified) mandre@neisd.net

Shamesha Curtis: (210) 407-0475 Human Resources Specialist scurti2@neisd.net

Celestina Sanchez: (210) 407-0476 Human Resources Specialist csanch12@neisd.net

Substitute Office Fax: (210) 804-7007

SUBSTITUTE PAYROLL DEPT:

Melanie Sklencar: (210) 407-0526

Payroll Specialist msklen@neisd.net

Payroll Dept Main: (210) 407-0186

Fax: (210) 804-7066

NORTH EAST INDEPENDENT SCHOOL DISTRICT SUBSTITUTE PAYROLL INFORMATION

Substitutes are paid twice a month (to be determined by Payroll Dept.); paydays vary depending on weekends and holidays. See the payroll schedule for the pay periods beginning and ending dates and exact pay dates.

When you sign up for **Direct Deposit** it will take approximately one month for the direct deposit to be set up with your bank. In addition, you can access your pay check information from the Lawson Employee Self Service (Lawson ESS) for each pay period.

SUBSTITUTES	DAILY RATE
Degreed Substitute Teacher (Bachelor's or Master's completed)	\$85.00
Certified Substitute Teacher (Valid Teaching Certificate from Texas or Out-of-State)	\$90.00
Degreed or Certified Substitute Teacher (Half Day Assignment)	\$47.50
Long Term Substitute (Certified)** (Full Day Assignment) (After 10 consecutive days) (Half Day Assignment)	\$135.00 \$67.50
Registered Nurse	\$90.00
Substitute Para/Assistant	\$9.25 per hour
Special Ed. Substitute Para/Assistant	\$10.63 per hour

ROOSEVELT CLUSTER CAMPUSES – ONLY Roosevelt HS, Krueger MS, White MS, Camelot Elem, Clear Spring Elem, E. Terrell Hills Elem, Montgomery Elem, Royal Ridge Elem,	DAILY RATE
Walzem Elem, Wilshire Elem and Windcrest Elem	
Degreed or Certified Substitute Teacher	
(Bachelor's or Master's Degree completed)	\$95.00
Degreed or Certified Substitute Teacher (Half Day Assignment)	\$50.00
Long Term Substitute (Certified)** (Full Day Assignment)	\$140.00
(After 10 consecutive days) (Half Day Assignment)	\$70.00
Substitute Para/Assistant	\$10.63 per hour

**Long Term Assignments: Substitute must be appropriately certified and highly qualified to teach the grade level/assignment of the absent teacher. After 10 consecutive days in the same position, pay will be increased to \$135.00 a day starting on the 11th instructional day for a full day assignment and increased to \$67.50 for a half day assignment (with the exception of the Roosevelt cluster: see above). An Extended Day Rate Approval form must be completed by the substitute and campus administrator, and returned to the Substitute Office for approval before the increase can be received.

All substitutes will have 6.2 % Social Security deducted from each paycheck plus 1.45 % for Medicare. Retired employees who are currently receiving a check from the Teacher Retirement System will have 1.45% for Medicare only deducted from each paycheck.

If you have signed up for direct deposit, check with your particular bank or credit union for information on the exact date of availability of your funds.

If you find that you were not paid for a day that you worked, refer to the payroll schedule. The day may be part of the next pay period. If a day has not been paid, please contact the school where you worked so the correction can be made before contacting the Payroll Office. Once the correction is made at the school for any missed days and sent to the Payroll Office you will be paid on the next scheduled payday.

The Payroll Dept. will not give out net pay information over the telephone. Please keep a record of jobs worked each month to have an idea of the amount you will be receiving each payday or refer to the *SmartFind Express* to review past assignments.

NORTH EAST INDEPENDENT SCHOOL DISTRICT CERTIFIED SUBSTITUTE EXTENDED DAY RATE APPROVAL

Substitute Name	Employee II	(required for Payroll)
Substitute Name	Employee II	o (required for Fayron)
Substitute Signature	-	Date
CERTIFICATION FIELD** Substitute's certifiqualify for pay increase.	cation must match	subjects taught in order to
Assignment Begin Date	11 th Day o	of Assignment
Assignment End Date		
TO BE COMPLETED BY CAMPUS/DE	PARTMENT:	
		was a
This is notification thatsubstitute at	for	
This is notification that		was a Employee Name
TO BE COMPLETED BY CAMPUS/DES This is notification that substitute at Campus All Subjects & Grade Levels Taught**	for	
This is notification that substitute at Campus All Subjects & Grade Levels Taught** NOTE: If your principal approves your long-term and/or GradeSpeed while on this job, please process.	for Org # substitute to get acc	Employee Name
This is notification that	for Org # substitute to get acc your request througoust	Employee Name ess to temporary email gh an online Help Desk ept. processing deadlines.
This is notification that	for Org # substitute to get acc your request througoust	Employee Name ess to temporary email gh an online Help Desk ept. processing deadlines.
This is notification that	for Org # substitute to get acc s your request throug policy and Payroll De ffice - Fax number:	Employee Name ess to temporary email gh an online Help Desk ept. processing deadlines.



North East Independent School District

8961 TESORO DRIVE – SAN ANTONIO, TEXAS 78217 Phone (210) 407-0475/407-0476, Fax (210) 804-7007 www.neisd.net

SUBSTITUTE INCIDENT REPORT

Substitute Name:							
Date of Incident:							
Phone #:							
Employee ID:							
Campus Name and Phone #: Person completing this form:							
FAILURE TO REPORT TO ASSIGNMENT OR REPORTING LA	TE TO ASSIGNM	ENT					
LEAVING ASSIGNMENT BEFORE THE END OF THE DAY/LE UNATTENDED	EAVING STUDEN	TS					
FAILURE TO FOLLOW LESSON PLANS/FAILURE TO MAIN	TAIN CLASSROO	M CONTROL					
INAPPROPRIATE LANGUAGE USED WITH STUDENTS							
INAPPROPRIATE COMMENTS MADE TO STUDENTS OR OT	THER STAFF MEM	MBERS					
INAPPROPRIATE TOPICS DISCUSSED IN CLASSROOM							
FAILURE TO MAINTAIN CONFIDENTIALITY							
FAILURE TO FOLLOW DISTRICT POLICY							
PHYSICAL CONTACT WITH STUDENT							
ADDITIONAL COMMENTS:							
Damaya substituta from your commun							
Remove substitute from your campus Previous Incidents with this substitute	No	Yes Yes					
North East Police Notification	No		Date				
Reported to Children's Protective Services	No		Date				
Witness statements taken (please attach any copies)	No	Yes					
Conferenced with the substitute	Yes	No	=				
Principal/Asst. Principal's signature	Date		Revised 06-2016				



NORTH EAST INDEPENDENT SCHOOL DISTRICT SUBSTITUTE TEACHER EVALUATION

Substitute Teache	r's Name (Print)							
Classroom Teache	er's Name (Print):						
Campus:		Subject	et:				Grade:	
Substitute's Job D	Date(s):							
<u>Instructions</u> : For substitute's performith feedback, as	rmance. Please	include your co	mm	ents below.	Th	is will p		
4 = Excellent	3 = Good	2 = Average		1 = Poor		N = No	t Applicable	
 Punctuality Followed Less Accuracy of A Handling of S Teaching Met Knowledge of Professional B Left Notes for How would you regreated 	Attendance and C tudent Discipline hods/Instruction Subject Matter Behavior With St Teacher at End	Other Forms e al Strategies Taught cudents of Day				1 1 1 1 1 1	N/A	
-								
Evaluator's Signa	ture:]	Date:		
Please note that t	his evaluation m	ay be shared wit	h the	substitute,	if re	quested.		
	Original to Hum	an Resources De	pt.	Сор	y to	Principal		

Revised 06-2016



NORTH EAST INDEPENDENT SCHOOL DISTRICT SUBSTITUTE PARAPROFESSIONAL EVALUATION

Substitute Paraprofess	ional's Name (Pri	nt):				
Classroom Paraprofess	sional's Name (Pr	int):				
Campus:		Subject:		_ Grade:		
Substitute's Job Date	e(s):					
Instructions: For each represents the substitute helpful in providing	tute's performan	ce. Please includ	le your comments		The state of the s	
4 = Strongly Agree	3 = Agree	2 = Disagree	1 = Disagree	N/A = Not	Applicable	
The substitute pa that you provided		ollowed the instru	uctions 4	3 2	1 NA	
2. Assignments giv	en were complet	ted in a timely ma	anner. 4	3 2	1 NA	
The substitute pa carrying out assi		sed good judgme	ent in 4	3 2	1 NA	
4. Would you reque	est this substitute	e paraprofessiona	l in the future?	Yes	No	
5. Did the substitut communication s		policy in regards	to professional ap	ppearance and Yes	No	
6. How would you						
		Average	Below	Average _	Poor	
Evaluator's Signatur	re:		Da	te:		
4.6						

Original to Human Resources

Copy to Principal



TRS RETIREES

Teacher Retirement System of Texas

DEFINITION OF SUBSTITUTE FOR EMPLOYMENT AFTER RETIREMENT

"A substitute is a person who serves on a temporary basis in the place of a current employee. Retirees may substitute an unlimited number of days during the school year. If the retiree is serving in the place of a current employee, the retiree may serve as a substitute for an extended period and there is no need to call the retiree on a *daily basis* to arrange for coverage. The retiree's pay cannot be more than the daily rate of substitute pay set by the employer. If the position is vacant (i.e., no other person currently holds the position), the retiree can work in that position for no more than 20 days in each vacant position. If a retiree works more than 20 days in a vacant position, they may lose their TRS annuity for that month(s)."

<u>Note</u>: NEISD does not allow retirees to work in long term vacant positions unless it's approved in advance by our HR Director for hard-to-fill areas.

Teacher Retirement Update

If you are receiving or have received retirement benefits through the Teacher Retirement System of Texas (TRS) or any other retirement program (Retirement Benefits), you acknowledge the following:

- 1. The District cannot and does not make any guarantee regarding your continue right to receive the Retirement Benefits.
- 2. You are relying on your own investigation and understanding of the law and upon the guidelines, rules and regulations regarding employment after retirement of the program(s) under which you retired. You are not relying on any statements made by the District regarding the effect of District employment on your Retirement Benefits.
- 3. You agree not to sue or otherwise bring any claim against the District, its Board of Trustees, its Superintendent, or any other employee or agent of the District for any loss or reduction in the value of your Retirement Benefits.
- 4. If you retired under the TRS, the District must report your employment to the TRS. You agree not to sue or otherwise bring any claim against the District, its Board of Trustees, its Superintendent, or any other employee or agent of the District based on such reports.

For further information please contact the Teacher Retirement System of Texas at (800)223-8778.

Information obtained from the TRS web site at www.trs.state.tx.us

NEISD CAMPUS DIRECTORY

ELEMENTARY SCHOOLS - 47

	Telephone	Address
142 Bulverde Creek	407-1000	3839 Canyon Pkwy, 78259
118 Camelot**	407-1400	7410 Ray Bon, 78218-2840
140 Canyon Ridge	407-1600	20522 Stone Oak Pkwy, 78258
101 Castle Hills	407-1800	200 Lemonwood, 78213-2409
145 Cibolo Green	407-1200	24315 Bulverde Green, 78261
132 CIC	356-7520	8438 Ahern Drive, 78216
119 Clear Spring**	407-2000	4311 Clear Spring, 78217
102 Coker	407-2200	302 Heimer Rd., 78232
103 Colonial Hills**	407-2400	2627 Kerrybrook Court, 78230
104 Dellview**	407-2600	7235 Dewhurst Road, 78213
105 East Terrell Hills**	407-2800	4415 Bloomdale, 78218
121 El Dorado**	407-3000	12634 El Sendero, 78233
129 Encino Park	407-3200	2550 Encino Rio, 78259
130 Fox Run	407-3400	6111 Fox Creek, 78247
136 Hardy Oak	407-3600	22900 Hardy Oak Blvd., 78258
106 Harmony Hills**	407-3800	10727 Memory Lane, 78216
123 Hidden Forest	407-4000	802 Silver Spruce, 78232
135 Huebner	407-4200	16311 Huebner Road, 78248
107 Jackson-Keller**	407-4400	1601 Jackson-Keller, 78213
108 Larkspur**	407-4600	1818 Larkspur, 78213
146 Las Lomas	356-7000	20303 Hardy Oak Blvd, 78258
134 Longs Creek	407-4800	15806 O'Connor Road, 78247
122 Montgomery**	407-5000	7047 Montgomery Dr., 78239
127 Northern Hills**	407-5200	13901 Higgins Road, 78217
109 Northwood	407-5400	519 Pike Road, 78209
110 Oak Grove**	407-5600	3250 Nacogdoches, 78217
131 Oak Meadow	407-5800	2800 Hunter's Green, 78231
111 Olmos**	407-6000	1103 Allena Drive, 78213
115 Pre-K Academy at West Avenue	407-8600	3915 West Avenue 78213
128 Redland Oaks	407-6200	16650 Redland Road, 78247
120 Regency Place**	407-6400	2635 MacArthur View, 78217
112 Ridgeview**	407-6600	8223 N. McCullough, 78216
139 Roan Forest	407-6800	22710 Roan Park, 78259
138 Royal Ridge	407-7000	
113 Serna**	407-7200	2569 NE Loop 410, 78217
125 Stahl**	407-7400	5222 Stahl Road, 78247
141 Steubing Ranch	407-7600	5100 Knoll Creek, 78247
133 Stone Oak	407-7800	21045 Crescent Oak, 78258
126 Thousand Oaks	407-8000	16080 Henderson Pass, 78232
144 Tuscany Heights	407-8200	25001 Wilderness Oak, 78260
147 Vineyard Ranch	356-7200	16818 Huebner Road, 78258
114 Walzem**	407-8400	4618 Walzem Road, 78218
137 Wetmore	407-8800	3250 Thousand Oaks, 78247
143 Wilderness Oak	407-9200	21019 Wilderness Oak, 78258
116 Wilshire/AES**	407-9400	6523 Cascade, 78218
117 Windcrest**	407-9600	465 Faircrest, 78239
124 Woodstone**	407-9800	TOT I WILLIAM TOTAL

^{**} TITLE I SCHOOLS

NEISD CAMPUS DIRECTORY

MIDDLE SCHOOLS - 13

	Telephone	Address
048 Bradley	356-2600	14819 Heimer Road, 78232
050 Bush	356-2900	1500 Evans Road, 78258
049 Driscoll	356-3200	17150 Jones-Maltsberger, 78247
041 Eisenhower	356-3500	8231 Blanco Road, 78216
042 Garner**	356-3800	4302 Harry Wurzbach, 78209
058 Harris	356-4100	5300 Knoll Creek, 78247
059 Hill	356-8000	21314 Bulverde Road, 78259
045 Jackson**	356-4400	4538 Vance Jackson, 78230
043 Krueger**	356-4700	438 Lanark Drive, 78218
057 Lopez	356-5000	23103 Hardy Oak Blvd., 78258
044 Nimitz**	356-5300	5426 Blanco Road, 78216
056 Tejeda	356-5600	2909 E. Evans Road, 78259
046 White**	356-5900	7800 Midcrown, 78218
047 Wood**	356-6200	14800 Judson Road, 78233
061 Adolescent Int. Ctr.	356-7520	,8438 Ahern Dr., 78216
053 Alt. MS/MSRC	356-7400	103 W. Rampart, 78216

^{**} TITLE I SCHOOLS

HIGH SCHOOLS - 9

	Telephone	Address
003 Churchill	356-0000	12049 Blanco Road, 78216
009 ISA	356-0900	1400 Jackson-Keller, 78213
014 Johnson	356-0400	23203 Bulverde Road, 78259
001 LEE	356-0800	1400 Jackson-Keller, 78213
002 MacArthur	356-7600	2923 MacArthur View, 78217
005 Madison	356-1400	5005 Stahl Road, 78247
007 Reagan	356-1800	19000 Ronald Reagan, 78258
004 Roosevelt	356-2200	5110 Walzem Road, 78218
008 ACE	407-0740	3736 Perrin-Central, Bldg. 2, 78217
012 Alternative Center/HSRC	356-7400	103 W. Rampart, 78216
006 NEISD Transitions Svcs. (NETS)	356-7520	8438 Aherm Drive, 78216



School Hours

In the SmartFind Express System there will be **30 minutes** added to the student start time and **15 minutes** added to the student end time. These are the hours that the substitutes are required to work. The substitute will follow the same schedule as the employee who is absent unless otherwise directed by the campus administration.

Elementary Schools:

7:30 am to 2:45 pm

Cibolo Green	Dellview	Larkspur	Northwood
Ridgeview	Stahl	Vineyard Ranch	Wetmore

7:40 am to 2:55 pm

	_		
Bulverde Creek	Camelot	Canyon Ridge	Castle Hills
Clear Spring	Coker	East Terrell Hills	El Dorado
Encino Park	Fox Run	Hardy Oak	Hidden Forest
Huebner	Las Lomas	Montgomery	Northern Hills
Olmos	Roan Forest	Royal Ridge	Serna
Steubing Ranch	Stone Oak	Tuscany Heights	Walzem
Wilderness Oak	Wilshire	Windcrest	Woodstone

7:45 am to 2:55 pm

Pre-K Academy at West Avenue

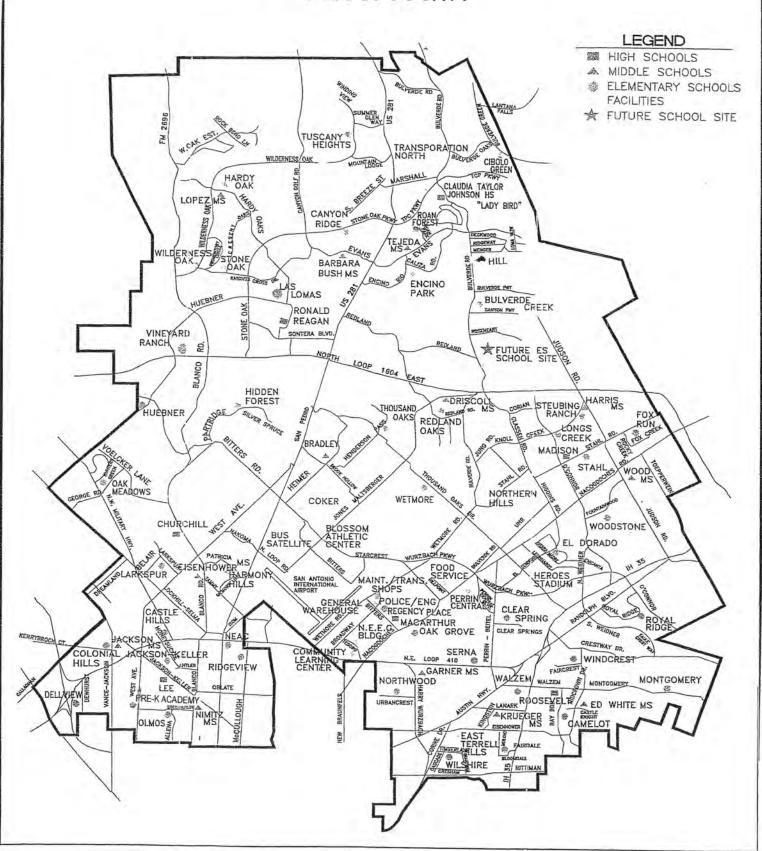
8:00 am to 3:15 pm

Colonial Hills	Harmony Hills	Jackson-Keller	Longs Creek	
Oak Grove	Oak Meadow	Redland Oaks	Regency Place	
Thousand Oaks				

Middle Schools 8:25 am to 3:40 pm

High Schools 8:55 am to 4:15 pm

NORTH EAST INDEPENDENT SCHOOL DISTRICT SAN ANTONIO, TEXAS BEXAR COUNTY





North East ISD 2019 - 2020 School Calendar

Grading Periods

August 19 - October 18 43 days October 21 - December 20 40 days 1ª Semester 83 days

 January 6 - March 6
 43 days

 March 16 - May 28
 51 days

 2nd Semester
 94 days

Total 177 days

The 2019 - 2020
Student Assessment
Testing Calendar
may be accessed via
www.neisd.net
under: Calendars

Teacher/Student Holidays

September 2

November 27 - 29

December 23 - January 3

January 20

March 9 - 13

April 10

April 24

May 25

Staff Development/ Teacher Preparation Days/ Student Holidays

August 5 - 9 - New Teacher Orientation

August 12 - 16 - Teacher Staff Development

October 14

November 25 - 26 - Teacher Choice Days

February 17

May 29

August 2019								
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November					20)19
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29	30	31				

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May 2020									
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31				-					

June 2020								
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July 2020								
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12	13	14	15	16	17	18		
19	20	21	22	23	24	25		
26	27	28	29	30	31			

Holidays for Students and Employees

Teacher Staff Development/Teacher Preparation Days (student holiday)

First/Last Day of Classes; First/Last Day of Semester

New Teacher Orientation

Beginning and Ending of Grading Period

Regularly scheduled meeting of NEISD Board of Trustees
(Changes may be made. Please call 407-0553 to confirm dates and times prior to meetings.)

Severe weather makeup days

 Early Dismissal for Conferencing and/or Professional Development for Elementary and Middle Schools

Early Dismissal for High Schools for Professional Development and/or campus activities

-Graduation Dates -

Churchill MacArthur May 31, 2020 - 7:00 May 30, 2020 - 7:00

ISA May 28, 2020 - 7:00

Madison June 1, 2020 - 2:30

@ Laurie Auditorium, Trinity University

Reagan

Johnson May 31, 2020 - 2:30 May 30, 2020 - 2:30

LEE June 1, 2020 - 7:00 May 29, 2020 - 2:30





SHOULD EMERGENCY SITUATIONS OCCUR, SUCH AS SEVERE WEATHER, an announcement will be released from the Office of the Superintendent to local radio and television stations. If classes are canceled, makeup days may be held February 17 and May 29. If two inclement weather makeup days are needed, the teacher preparation day scheduled for May 29 will be held on May 30. If February 17 is used as an inclement weather day, it will be designated as the third Teacher Choice Day for affected staff.



Grading Periods

July 23 - September 27 Sept. 30 - December 18 1st Semester 89 days

January 6 - March 20 43 days March 23 - May 27 45 days 2nd Semester 88 days

Total 177 days

The 2019 - 2020 Student Assessment Testing Calendar may be accessed via www.neisd.net under Calendars

Teacher/Student Holidays

July 5,12,19,26 January 20
September 2 March 2 - 13
October 7 - 18 April 10
November 27 - 29 April 24
Dec. 19 - Jan. 3 May 25

STUDENT INTERSESSIONS:

October 7 - 18 March 2 - 13

INTERSESSION CLASSES:

October 7 - 10

Staff Development/ Teacher Preparation Days/ Student Holidays

> July 15 - 17, 18, 22 August 12

November 25 - 26 - Teacher Choice Days February 17

May 28

July 2019								
S	M	Т	W	Т	F	S		
	1	2	3	4	5	6		
7	8	9	10	11	12	13		
14	15	16	17	18	19	20		
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28	29	30	31					

August 2019								
S	M	T	W	Т	F	S		
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4	5	6	7 🖁	8	9	10		
11	12	13	14	15	16	17		
18	19	20	21	22	23	24		
25	26	27	28	29	30	31		

September 2019									
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Holidays for Students and Employees

Elementary Early Dismissal for Conferencing



Regularly scheduled meeting of NEISD Board of Trustees (Changes may be made. Please cell 407-0553 to confirm dates and times prior to meeting

First/Last Day of Classes; First/Last Day of Semester

Severé weather makeup days

Beginning and Ending of Grading Period

New Teacher Orientation



Castle Hills Elementary School 200 Lemonwood San Antonio, TX 78213

> Phone: 210-407-1800 Fax: 210-407-1809





SHOULD EMERGENCY SITUATIONS OCCUR, SUCH AS SEVERE WEATHER, an announcement will be released from the Office of the Superintendent to local radio and television stations. If classes are canceled, makeup days may be held February 17 and May 28. If two inclement weather makeup days are needed, the teacher preparation day scheduled for May 28 will be held on May 29. If February 17 is used as an inclement weather day, it will be designated as the third Teacher Choice Day for affected staff



North East Independent School District

Academy of Creative Education

2019 - 2020 Extended School Calendar

Holidays for Students and Employees

Regularly scheduled meeting of NEISD Board of Trustees (Changes riety be made. Please cell 407-0553 to confirm dates and times prior to meetings.)

Teacher Staff Development/Teacher Preparation Days (student holiday)

Severe weather makeup days

First/Last Day of Classes

New Teacher Orientation

Graduation Dates

Academy of Creative Education December 2019 June 2020

The 2019 - 2020 Student Assessment **Testing Calendar** may be accessed via www.neisd.net under: Calendars

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Teacher/Student Holidays

September 2 November 27 - 29 December 23 - January 3 January 20 March 9 - 13 April 10

April 24

May 25

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Staff Development/ Teacher Preparation Days/ Student Holidays

July 24 - 26 August 21

November 25 - 2

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26 - Teacher Choice Days	l
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SHOULD EMERGENCY SITUATIONS OCCUR, SUCH AS SEVERE WEATHER, an announcement will be released from the Office of the Superintendent to local radio and television stations. If classes are canceled, makeup days may be held February 17 and June 19. If two inclement weather makeup days are needed, the teacher preparation day scheduled for June 19 will be held on June 22. If February 17 is used as an inclement weather day, it will be designated as the third Teacher Choice Day for affected staff.

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BIWEEKLY PAY SCHEDULE CLASSIFIED & SUBSTITUTE EMPLOYEES 2019-2020 SCHOOL YEAR

* Dates are subject to change without notice

Early paydates

							Luily paydate
PAY	PAY	SUPPLEMENTAL***	SUPPLEMENTAL***	SUPPLEMENTAL***	LEAVE	CHECK	
PERIOD	PERIOD	DUTY	DUTY APPROVED	DUTY APPROVED	PROCESSED	MAILING	PAYDATE
BEGINNING	ENDING	THROUGH	SUBSTITUTE	MANAGER	THROUGH	DATE **	
06/15/19	06/28/19				06/28/19	07/11/19	07/12/19
06/29/19	07/12/19	06/30/19	07/10/19	07/16/19	07/12/19	07/25/19	07/26/19
07/13/19	07/26/19				07/26/19	08/08/19	08/09/19
07/27/19	08/09/19	07/31/19	08/06/19	08/13/19	08/09/19	08/22/19	08/23/19
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^{*} Early paydate (These are early paydates to streamline processing of the payroll)

Paraprofessionals should refer to the Paraprofessional Pay Schedule for the dates of their first check of the school year.

Finalized

03/22/19

^{**} Live checks are mailed to substitutes and employees on a leave of absence without a valid direct deposit authorization.

^{***} Deadlines for Supplemental Duty are for entries in the Supplemental Pay Web application for Substitutes only.

NEISD Substitute Orientation Verification of Attendance and Understanding of Policies and Procedures

I HAVE ATTENDED THE MANDATORY SUBSTITUTE ORIENTATION REQUIRED BY NEISD. THE FOLLOWING INFORMATION WAS REVIEWED WITH ME AT THE ORIENTATION AND THE NEW HIRE PACKET WAS PROVIDED. I UNDERSTAND THAT ANY VIOLATION OF THESE POLICIES ARE GROUNDS FOR TERMINATION.

- Discipline: I understand that under no condition am I to ever exercise corporal punishment towards students. At no time am I permitted by the District to touch a student(s) in an effort to discipline them or get their attention. This includes, but is not limited to pinching, touching with rulers, prodding with feet, hands or arms, and the use of any type of paddle. Use of any physical discipline or corporal punishment will be grounds for immediate termination of employment with the District and will result in a notification to Children Protective Services.
- Employee Standards of Conduct: Sexual harassment policies DH (Local & Exhibit) and DIA (Local) were reviewed and given to me during orientation. Sexual harassment of any nature will not be tolerated by the District.
- 3. Access to Confidential Information: Violation of confidentiality may result in termination of employment. Refer to "Access to Confidential Information" in the substitute guide.
- 4. Computer Access: All District employees must conduct their use of the Internet/network resources in a manner consistent with NEISD policies. The Acceptable Use Policy was reviewed and given to me during orientation. Refer to "Employee Agreement for Acceptable Use of the Electronic Communications System" in the substitute guide.
- 5. Professional Performance: Professional conduct is expected at all times. Reports of any misconduct or performance concerns will be evaluated by the Human Resources Department. In the event that a principal requests that you do not return as a substitute to their campus, you will not be able to accept future assignments at that particular campus. NEISD reserves the right to terminate your employment as a substitute if it is believed to be in the best interest of the District.
 - 6. At-Will Employment: Nothing contained herein construes an employment contract. Your employment is on an at-will basis. Employers may terminate at-will employees at any time for any reason except for legally impermissible reasons. At-will employees are free to resign at any time for any reason. Substitute employment makes you ineligible for unemployment compensation benefits drawn on school district wages during any scheduled school breaks including, but not limited to, the summer, winter and spring breaks.
 - Dress Code: Business Casual dress is recommended (may vary depending on the assignment). Refer to the *Dress Code* in the substitute guide.
 - Payroll: Payroll schedule and information including the rate of pay for substitute teachers and paras/assistants are provided in the substitute guide.

I understand the above information that has been reviewed with me. I have received a copy of the substitute guide.

NORTH EAST INDEPENDENT SCHOOL DISTRICT ACCESS TO CONFIDENTIAL INFORMATION

Confidentiality: Substitute teachers have an important responsibility to ensure that confidentiality is used concerning sensitive and student record information. Student personal information, student behavior, performance and achievement levels (to include grades) are not subjects of general conversation and should not be discussed outside of the school setting. Taking pictures and video/recording students without parent permission is not permitted. This includes pictures taken or video/recording with cell phones or other technology-related devices. When working with special needs' students, substitutes must exercise an even greater degree of caution when discussing the children that are assigned to them. Substitutes should not discuss medically-related or other sensitive information with those outside the school setting or who do not need to know such information.

As a requirement of my job duties, I may have a school business need to access student and/or district information. I understand that information concerning any district employee or a student is to be held in the strictest of confidence. (See GBA Legal)

I understand that any unauthorized disclosure of confidential student information is illegal as provided in the Family Education Rights and Privacy Act of 1974 (FERPA) and in the implementing federal regulations found in 34 Code of Federal Regulations (CFR) Part 99. FERPA is specifically incorporated into the Texas Open Records Act as an exception to records, which are subject to disclosures to the public.

In addition, I understand that any data files or output reports that I may generate with an individual employee or student data are confidential. I will not disclose to any unauthorized person any data files or reports which I am given or devise. I understand that I am responsible for any computer transactions performed as a result of access authorized by use of password(s).

I also understand that failure to observe these restrictions constitutes a "breach of computer security" as defined in the Texas Penal Code, Chapter 33 Sec. 33.02, B, and that such an offense constitutes a Class A Misdemeanor and may result in immediate termination of employment.

Employee Agreement for Acceptable Use of the District Electronic Communications System

The purpose of this document is to set forth the policies governing the use of all District technology resources by employees while on or near school property, in school vehicles and at school-sponsored activities on- or off-campus, as well as the use of all District technology resources *via* off-campus remote access.

Please read the following Acceptable Use Policy carefully, as you will be held accountable for any failure to comply with it. The District reserves the right to modify the terms and conditions of this document at any time. The latest version of this document is available online at http://www.neisd.net/aup/index.html.

Introduction

NEISD is pleased to offer employees access to District computers, District communications systems¹, the Internet and a wide array of other technology resources to further its educational mission. The District will hold ALL employees responsible for their use of technology, whether District-provided or personal, and they are expected to act in an appropriate manner in accordance with campus procedures, District policy and procedures, and legal requirements. This applies to the use of all District technology resources by employees while on or near school property, in school vehicles and at school-sponsored activities on- or off-campus, as well as the use of all District technology resources *via* off-campus remote access.

Using the Internet and Communications Systems

The District provides technology resources to employees to enhance their ability to accomplish their particular job duties. This may be in the form of conducting research, improving instruction to students, completing assigned duties, and communicating with other employees, students and community members. Just as in the physical workplace, the District requires that employees demonstrate proper and professional behavior when using any District computer networks, software or websites sanctioned or used by the District, and any personal technology used in the workplace. Access to the District's technology is a privilege, not a right. Employees must comply with all District standards set forth in this policy at all times in order to maintain the privilege of using its technology resources.

Employees are advised that any information stored on and/or sent through the District's technology resources is the property of the District. Accordingly, District network administrators and/or other appropriate personnel may at any time engage in periodic reviews and searches of stored files and communications stored on District technology resources to maintain system integrity and ensure that employees are complying with this policy and using technology in a professional and appropriate manner. Employees do not have a reasonable expectation of privacy over any information stored on District technology.

Although the District strives to ensure that any Internet access avoids any inappropriate material, employees should be aware that some material accessible on the Internet may contain information that is inaccurate, profane, sexually oriented, defamatory and potentially offensive to some. The District does not condone, and will not tolerate, any employee accessing, or attempting to access, such material, and the District remains deeply committed to safe Internet use. The District takes steps to minimize employees' opportunities to do so, including the implementation of extensive content-filtering software. This software is not fail-safe, however, and it is possible that the software may miss some content. Employees who find that content-filtering software has failed to block inappropriate content shall report it to their supervisor immediately.

¹ "Communication systems" as used throughout this policy include educational-related communications between and among employees and students of the District by e-mail, web sites, cell phones, pagers, text messaging, instant messaging, blogging, podcasting, listservs, and/or other emerging technologies.

This policy is strictly enforced. Any employee who misuses any District technology outside its intended purpose, including attempting to circumvent its content-filtering software without proper approval from a supervisor and in connection with a work-related purpose, will be in violation of this policy, which may lead to disciplinary action, up to and including termination of employment.

Proper and Acceptable Use of All Technology Resources

The District requires employees to use all technology resources, including any websites or software they may wish to use in an instructional setting, in a manner consistent with the following rules. The District will hold employees responsible for any intentional misuse of its technology resources, or any other failure to comply with the rules in this policy. When using District technology systems outside the workplace, employees must still do so in compliance with the rules set forth in this policy.

All District technology resources, including but not limited to District computers, communications systems and the Internet, including any websites or software to be used in a classroom setting, must be used in support of the District's educational mission, the accomplishment of job duties, and in accordance with the rules set forth in this policy.

Activities that are permitted and encouraged include the following:

- The improvement of instruction, collaboration, and accomplishing the employee's particular job duties;
- · Original creation and presentation of academic work;
- · Research on topics being studied and presented in school lessons;
- · Research for opportunities outside of school related to community service or further education;
- Reporting content of an inappropriate or harassing nature to their supervisor;

Employees, such as classroom teachers, coaches or campus administrators, who seek to use websites, software, or other technology with students for instructional purposes, must do so in accordance with this policy. Employees shall use their best professional judgment to ensure that any technology implemented for use with students meets the District's standards, is age-appropriate, and is free from inappropriate content. Failure to exercise sound professional judgment in implementing technology in the classroom, such as using a website containing inappropriate content, will be seen as a violation of this policy for which the District can hold the employee accountable, including potential disciplinary action.

Activities that are barred and subject to potential disciplinary action and loss of privileges include the following:

- Using technology for plagiarism or otherwise representing the work of others as the employee's own;
- Presenting any copyrighted, registered, or trademarked work as that of the employee, or using any such work in violation of any applicable state or federal laws, including any use that exceeds the "fair use" doctrine;
- Using obscene or profane language on any District technology resource, to include posting such language on any website or software used by the District;
- Engaging in harassing, insulting, ostracizing, intimidating, unprofessional, or any other online conduct which
 could be considered bullying while using any District technology resource, to include the use of any website or
 software used by the District;
- Searching, viewing, communicating, publishing, downloading, storing, or retrieving any inappropriate or offensive material, or any material that is not related to the permitted activities set forth above;
- Using a website or software program implemented by the District in a manner outside the scope of the use specified by the District, or in a manner outside the scope of its terms and conditions;
- Engaging in any conduct that damages or modifies, or is intended to damage or modify, any District equipment, network, stored computer file, or software, to include any conduct that results in a person's time to take any corrective action;
- Intentional or neglectful transmission or direct placement of computer viruses or other unauthorized programs onto District equipment, networks, stored computer files, or software;
- Attempting unauthorized access, or "hacking," of District computers or networks, or any attempts to bypass Internet content-filtering software used by the District;

- Using USB, bootable CD's, bootable DVD's, or other devices to alter the function of any District technology equipment, network or software;
- Sharing online any personal information of another employee or a student, including name, home address, or phone number that is not included as part of an employee's job responsibilities;
- Using any District technology for games, role-playing multi-user environments, gambling, junk mail, chain mail, jokes, political or fundraising activities;
- Using any District technology resources for any commercial and/or for-profit purpose, to include personal financial gain or fraud;
- Using personal technology that provides Internet access to students without written permission from immediate supervisor;
- Using any District technology resource to engage in any activity that violates any NEISD Board policy DH(LOCAL)-A, the Educator's Code of Ethics, campus rule, local, state, and/or federal law.

Employees shall immediately report any violations of this policy to their supervisor. If any employee has any question about whether any activity may be a violation of this policy, they should consult with their supervisor.

Personal Use

Employees may use District technology resources for limited personal use during their non-working hours. Such use must be in compliance with this policy, and cannot interfere in any way with the employee's ability to complete their job duties.

Privacy and Security

Employees shall use District technology resources responsibly and in a safe and secure manner. Employees shall not share their individual logins, passwords, or access to District technology with others except to appropriate District Network Technology Services personnel or with the approval of the employee's supervisor. Employees shall sign off or log off all District equipment, software, or Internet sites once they are done with their session in order to protect the integrity of their logins, passwords or access.

Consequences for Violations of this Policy

Employees shall be subject to disciplinary action as deemed appropriate by the Superintendent or designee for a violation of this policy, depending on the severity of the violation. Such consequences may include, but are not limited to, verbal or written counseling, reprimands, suspension or placement on administrative leave, and termination. In addition, an employee's privileges to use District technology resources may be restricted or revoked. The District may undertake appropriate investigations of any potential violation of this policy by an employee, and may take action based upon the preponderance of the evidence revealed by such investigation.

Employees who violate this policy may also be subject to potential violations of local, state, and federal law, depending on the conduct involved.

Limitation of Liability

The District makes no warranties of any kind, whether express or implied, for the technology resources it provides to employees. NEISD is not responsible for any damages that an employee may sustain, including those arising from non-delivery of information, erroneous delivery of information, service interruptions, unauthorized use by an employee, loss of data, and any potential exposure to inappropriate material from the Internet. Use of any information obtained through the Internet is at the employee's own risk, as the District makes no representations, and denies responsibility for, the accuracy or quality of the information. In exchange for being allowed to use District technology resources, employees hereby agree to indemnify and hold harmless NEISD, its trustees, other employees, and representatives from any and all claims for damages that arise from their own intentional or neglectful misuse of the District's technology resources.

Revised 11/10/11

EMPLOYEE DRESS CODE

North East ISD Board Policy DH (Local & Reg.) addresses the issue of dress and grooming by district employees. The Policy states:

"The dress and grooming of district employees shall be clean, neat, in a manner appropriate for their assignments, and in accordance with any additional standards established by their supervisors and approved by the superintendent."

All employees should subscribe to and follow a daily *minimum* dress code that exceeds that of students and can be best described by the phrase "dress business casual." The general philosophy is that we are professionals and will present a professional image at ALL times. We should dress the part (i.e. no shorts, baseball caps, multiple earrings and flip flops). Faded and torn jeans, and t-shirts are not appropriate. Tattoos must be covered and earrings should be limited to one earring in each earlobe.

All employees are role models and should dress accordingly. Occasionally there may be situations that warrant an exception, such as a unique medical condition. Sound professional judgment should be used in these instances.

The following specific rules are to be followed by all students in the North East Independent School District:

- 1. Hair must be neat and clean. Unconventional hairstyles that are considered to be distracting and/or disruptive to the educational environment are prohibited. Students may wear natural hair colors only. For further clarification on what is unconventional, please consult with your student's administration.
- 2. Halter tops, exposed midriffs, strapless and/or low cut tops, exposed backs, spaghetti straps, see-through clothing, and tanks with oversized armholes are not permitted. **Undergarments shall not be visible or exposed.**
- 3. Tanks/sleeveless shirts will be prohibited unless the width of the shirt's shoulder is at least three (3) fingers wide. Sheer clothing is prohibited unless the under shirt's shoulder width is at least three (3) fingers wide. Undergarments shall not be visible or exposed. Oversized armholes/jersey-type tanks are not permitted without a sleeved undershirt.
- 4. Clothing or conspicuously displayed jewelry or accessories with inappropriate advertising or statements that are offensive or inflammatory (alcoholic beverages, profanity, sex, tobacco, drugs, gangs, guns and other weapons, excessively violent or gory imagery, and the promotion of violence) is prohibited. Certain colored items of clothing, conspicuously displayed jewelry or accessories, such as but not limited to, shirts, hair decorations, shoe laces, and the like may be prohibited at the discretion of the campus principal.
- 5. Lanyards with inappropriate advertising, pictures, symbols or statements that are offensive or inflammatory are prohibited. This prohibition includes, but is not limited to, alcoholic beverages, profanity, sex, tobacco, drugs, gangs, guns and other weapons, excessively violent or gory imagery, and the promotion of violence. Lanyards may be prohibited at the discretion of the campus principal.
- 6. Appropriate footwear is required. Footwear that has toes and/or soles reinforced with steel, hard plastic or similar materials is prohibited. Footwear with wheels is prohibited.
- 7. Shorts will be permitted provided that the shorts are neatly hemmed, conservative and modest in appearance. Campus administration will determine appropriate length. Bicycle shorts, form fitting and skin-tight shorts or pants of spandex or other similar materials worn alone are prohibited. Excessively high slits in skirts and tight spandex will not be permitted.
- 8. Pants shall be worn securely at the waist. Sagging pants are prohibited. Excessively worn, torn, frayed, over-sized or long clothing is not permitted. Undergarments shall not be visible or exposed. Pants/leggings that are made of spandex or similar material must have an items of clothing worn over the material that completely covers the student's bottom.
- 9. Body piercing ornaments & other similar ornaments will be worn on the ear only (not other exposed body parts).
- 10. Visible tattoos and similar body painting(s) will not be exposed or visible (includes visible through your work attire). Employees with existing tattoos and not meeting an acceptable image are directed to completely cover tattoos or volunteer to remove tattoos.
- 11. Hats, caps, or other head apparel are not permitted. Hats, hoods on hooded sweatshirts, shirts, and jackets may not be worn during instructional, passing periods, or while in the building. Head apparel may be prohibited at the discretion of the campus principal. In addition, costumes of any type are prohibited.
- 12. Any apparel or attire that is considered to be distracting and/or disruptive to the educational environment or is considered a safety concern is prohibited (ex: pajamas, house shoes, etc.).
- 13. All backpacks at the secondary level must be clear for safety and security reasons.

A review of dress and grooming policies will be made periodically and changes will be made, as needed.

While it is inevitable that there will be differences of opinion as to the appropriateness of dress and grooming, the final determination will be in the judgment of the building principal or department supervisor. An employee who does not comply with this dress code may jeopardize his or her job.



North East Independent School District

8961 TESORO DRIVE – SAN ANTONIO, TEXAS 78217 Phone (210) 407-0475 & 407-0476 * Fax (210) 804-7007 www.neisd.net

OFFICE OF THE EXECUTIVE DIRECTOR OF HUMAN RESOURCES

REGULAR EDUCATION ASSISTANTS AND SPECIAL EDUCATION ASSISTANTS PRE-EMPLOYMENT AGREEMENT

I have reviewed the regular education and special education job descriptions for the position of instructional assistant and special education assistant including physical and mental demands. I understand that I must meet the physical and mental requirements of the job prior to accepting any substitute assignments on a North East Independent School District campus.

Regular Education Instructional Assistant: Assist teacher in preparation and management of classroom activities and administrative requirements. Works under supervision of certified teacher or teaching team. Paraprofessionals may provide instruction as long as they are working under the direct supervision of a *highly qualified teacher*.

Special Education Assistant: Help meet the physical and instructional needs of individual students with disabilities inside and outside the classroom. Assist with the implementation of Individual Education Plans (IEP) including behavior management and instructional programs. Work under general supervision of principal and immediate direction of certified teacher. Paraprofessionals may provide instruction provided they are working under the direct supervision of a *highly qualified teacher*.

Physical Requirements: While performing the duties of this job, the employee is regularly required to stand, walk, use hands to handle or feel, reach with hands and arms, and talk or hear. The employee frequently is required to sit and stoop, kneel, crouch, or crawl. The employee is occasionally required to lift 50 lbs alone and to lift or move up to 100 lbs with assistance. Specific vision abilities required by this job include close vision, distance vision, color vision, peripheral vision, depth perception, and ability to adjust focus. This position requires the lifting of students.

Mental Requirements: While performing the duties of this position, the employee is required to demonstrate an above average degree of concentration, and understanding of verbal instructions. The employee must also exercise above average emotional control and maintain a very high level of confidentiality. Average skills are required in communication (verbal and written) interpretation, analyzing, differentiating, memorizing, reading and computing. Moderate skills are required in coordinating and compiling. While performing the duties of this job, the employee is occasionally required to work in a confined space, exposed to outside weather conditions and risk of electrical shock. The employee is regularly biologically exposed to bacteria and communicable diseases. The noise level in the work environment is usually moderate.

SUBSTITUTE POLICIES AND PROCEDURES

Schedule: Substitutes are to follow the schedule of the regular classroom teacher. This includes reporting to duty at least 30 minutes before the start of school in order to allow time to prepare for the day. The exact beginning and ending times for substitutes may vary from job to job depending on the duties for that particular teacher. Listen to the special instructions on the SmartFind system when they are given. When in doubt, call the school and verify the start time, get directions, etc., as needed.

The care and supervision of the students assigned to the substitute should be of paramount importance. At no time during the day should the substitute leave the campus unless authorized to do so (need prior permission from administration). Occasionally, a substitute may be asked to perform duties in addition to those of a substitute teacher. Also, a substitute may be asked to teach in a classroom other than the assignment they accepted or to teach during a conference period. The substitute should demonstrate flexibility and cooperation with the school administration and staff in its attempts to meet the instructional needs of the students.

Substitute teachers are to **remain on campus an additional 15 minutes** after the dismissal bell to allow time to restore the classroom in the manner found, walk students to the bus/parent pick up area and leave a detailed note to the teacher about how the day progressed, how students behaved, etc. Finally, the substitute should always check in with the Substitute Coordinator (may have possible sub jobs the following day/week) then sign out at the front office when leaving for the day.

ID Badges: Substitute ID badges will be issued by the Substitute Office. All substitutes **must wear their badge at <u>all</u> times** when working at our campuses and district offices. The badge must be prominently displayed on your body. If your ID badge is lost or stolen, please report this to the Substitute Office immediately and arrangements will be made for a replacement.

Student Discipline: When students cause behavior problems that are disruptive to the learning environment, the substitute should attempt to maintain discipline in the classroom using acceptable behavior management strategies. Sometimes, even the most effective classroom management strategies will fail, and individuals or groups of students may need to modify their behavior in order to resume effective teaching. Substitutes must never administer corporal punishment, physically discipline or place their hands on/touch a student in any way. This includes verbal abuse. Shouting at students or calling them derogatory names may constitute verbal abuse and is forbidden. Substitute should exercise extreme caution and good judgment in verbal and physical relationships with students. Substitutes should establish a position of authority with the students. Be friendly without befriending the students. Under no circumstances may a substitute engage in a romantic or other inappropriate relationship with a student. In addition, substitutes are not allowed to accept campus assignments for classes where their children are enrolled.

Professional Conduct: The substitute should never leave the classroom unattended. If the substitute needs to leave the room for a personal reason or emergency, a nearby teacher and/or administration should be notified so that the classroom will be supervised. At all times and in all matters related to substitute teaching, the substitutes should never hesitate to seek help when needed. Help is only a few steps or a call away to the office at any time. Most classrooms have an intercom system if you feel the need to contact the office for immediate assistance.

Principals are asked to notify the Human Resources Dept. of any concerns or misconduct involving substitutes. In the event a principal requests that a substitute not return to their campus, North East ISD reserves the right to exclude them from working at that campus. If circumstances warrant, a substitute will be removed from service to the District if it is believed to be in the best interest of the school and/or the District. Substitutes must adhere to the following:

- Employees, visitors, substitutes and students are prohibited from bringing firearms, illegal knives or other weapons onto school property or any grounds or building where a school-sponsored activity takes place.
- Cellular phones should be off and out of sight during the school day. No personal
 calls should be made or received during the instructional day with the exception of
 personal calls made during lunch, before or after school. Taking pictures and
 recording videos of students with any device is not permitted.
- Videos and social networking sites are not to be accessed or shown unless it is part of the teacher's lesson plan.
- District policy prohibits the use of tobacco products anywhere on school property, as well as school sponsored events.
- NEISD is a Drug-Free Workplace. Employees of the District are prohibited from using, possessing, manufacturing, dispensing, distributing, or being under the influence of alcohol or alcoholic beverages, prohibited drugs, or narcotics.
- Personal questions/conversations of a sensitive or private nature not included in the teacher's lesson plans are to be avoided. These include questions about religious beliefs, sexuality, substance abuse, family life, etc.
- Substitute teachers should also refrain from discussing their personal lives with students, especially as it pertains to religion, sexual preferences and other aspects of their personal life of no relevance to the instructional content being presented or reviewed.

SmartFind Express - Priority List & Active Do Not Use Status:

Principals may exclude a substitute from the campus at any time. Removal from the active substitute list may occur due to the reasons below but are not limited to the following:

- Using profanity or discussing inappropriate topics in the presence of students
- Making sexually or racially inappropriate verbal/written comments, displaying inappropriate pictures, physical conduct or subjecting students, staff or parents to racial or sexual harassment
- Willful refusal to follow instructions and/or lesson plans left by the classroom teacher
- Classroom management concerns
- Using alcohol or illegal drugs on school property or reporting to work intoxicated
- · Endangering students by leaving them unattended at any time

- Frequently arriving late or leaving early and asking to leave during conference periods
- Using personal cell phone or teacher's computer during instructional time (unless lesson plan states to use their computer)

Substitute's Active Status & Resignation Procedure: Substitute teachers work as "at-will" employees from school year to school year. In June, at the close of the current school year, notices are sent to substitutes' email addresses informing them that they can continue their active substitute status with our district unless they choose not to do so. In addition, our substitutes are notified in the same email that if they decide not to substitute the following school year, they need to resign themselves through our district's Employee Space link in the Lawson system. Substitutes will need to ensure that their contact information is always current in Lawson. Substitutes who are not performing satisfactorily will be notified by our HR Dept. that they will be resigned from a campus and/or our district.

By attending Substitute Orientation, you are agreeing to work 5 days per month which includes at least one Monday and one Friday. In order to remain an active substitute, you must meet this requirement each school year. If not, you will be resigned as a substitute due to inactivity. We encourage you to accept as many jobs as your schedule will permit.

Campus Organizations/Clubs: Employees of the District cannot serve in a financial capacity of booster club or parent organization. Financial capacity includes holding positions of president, treasure, fund-raising chairperson or serving as a check signer. Additionally, a District employee should not be a member of the audit committee.

Substitute Para Training Requirements: Paraprofessionals who work alongside teachers are instructional assistants. Instructional assistants also work in Special Education classrooms with special needs' students. It is very important that our substitutes have the training that is required to work in the classrooms with special need's children. In an effort to better protect our substitutes and our students, our district offers Special Education training. Refer to the Pre-Employment Agreement on page 22.

On the Job Injuries: If a substitute is injured while on the job, they must report the injury to the campus office immediately. The Principal and/or Administrative Assistant/Secretary should give them guidance and assistance on necessary procedures and completing Worker's Comp. paperwork, as well as, a list of clinics, if needed.

Safety and Security: The schools will require substitutes to sign in each day they substitute. Even when they are in a long-term assignment, they need to check in at the office first. Substitutes must wear their ID badges when on campuses at all times. If the lesson plan folder does not have the school's emergency procedures, contact the Substitute Coordinator or front office staff for direction. Substitutes need to familiarize themselves with their surroundings, nearest exits and fire extinguishers, and what to do when they are asked to participate in drills. They will need to take the class roster if the students need to evacuate the building. Substitutes can seek guidance from neighboring teachers or the front office staff, as needed.

Evaluations: When a substitute completes an assignment, the classroom teacher will complete and submit a Substitute Evaluation Form to their campus Substitute Coordinator. This evaluation is sent to the Substitute Office and becomes a part of the substitute's electronic file. The substitute may request to view the evaluation instruments by calling the Substitute Office staff and make an appointment in advance.

Substitutes who wish to respond to their evaluation may do so in writing. This response should be forwarded directly to the Substitute Office HR Coordinator. Copies of the response will be sent from our Substitute Office to the campus principal where the evaluation originated.

CLASSROOM MANAGEMENT

The San Diego County Office of Education provides a series of brief guides for substitute teachers on topics such as classroom management, legal responsibilities for substitute teachers, and basic expectations for substitute teachers. The *Classroom Management* guide provides an excellent overview of some keys to ensuring a productive classroom, including the following examples:

- It is important for substitute teachers to <u>establish their classroom expectations</u> and consequences at the beginning of the day. It is essential for teachers to be perceived by students as confident, as being in charge, and as being fair.
- It is extremely important for the teacher not to lose his/her temper or control. Teachers should model appropriate behavior even under highly stressful situations. When teachers lose self control, it becomes more difficult to make proper decisions and to retain the respect of students. When teachers lose self control, their behavior often becomes the focus of attention rather than the student's behavior.
- Direct eye contact and nonverbal communication are effective classroom management tools, provided that the nonverbal communication doesn't become threatening or intimidating to students.
- Using different voice inflections in the classroom is appropriate if it has a legitimate educational purpose, doesn't result in yelling (which is ineffective and abusive), and doesn't demean students.
- Letting the entire class know your expectations in advance is key to having a
 successful educational day. "Establishing standard" should be done as early in
 the day as possible. Teachers need to be firm, fair, and consistent. Setting
 reasonable standards and consequences and consistent enforcement of these
 standards is essential in maintaining a safe and orderly learning environment.
- Students need to understand that if they chose to follow or violate classroom
 expectations, a correlation exists between their choice and the consequence.
 Negative student consequences should be logical and in proportion to the
 seriousness of the violation. Rewards should have a legitimate educational
 purpose, and the reward offered should be sufficient to motivate students to want
 to continue making correct choices.
- Students, like adults, respond to positive reinforcement better than to sarcasm or use of the negative. <u>Praising desired behavior</u> is much more effective than punishing undesired behavior. Preventive discipline is more effective than reactive discipline.
- It is more appropriate to correct students one-on-one no matter the grade level. Students who are corrected in front of their peers often respond by acting out even more. Often the student who is being publicly disciplined will have their peer group rush to their support at the expense of the teacher. A general guideline at the elementary level is to "correct privately and praise publicly". At the elementary level, it is generally acceptable to praise a particular student in front of other students. At the middle school and high school levels, individual praise

- normally needs to be done privately, while group praise is done publicly. Praise should always be genuine and never contrived.
- Students need to expect clear direction and predictability. Clear direction and teacher predictability provide a safer and more secure learning environment for students. A disciplinary surprise is usually not only ineffective; it often results in the students perceiving the teacher as being unfair and unreasonable.
- There is a high correlation between the difficulty of assigned work and student behavior. If the assigned work is too difficult, students may become frustrated and begin to act out. If the assigned student work is too easy, students may easily become bored and also begin to act out. The teacher needs to constantly monitor student learning by walking around the classroom and checking for student understanding. Assisting students who are having difficulty and adjusting the level of difficulty of the work will go a long way to ensure proper classroom management. Increasing the difficulty of the work or providing alternative learning assignments will help to prevent boredom and classroom disruptions.
- Unoccupied and non-directed student time often results in classroom management difficulties. Teachers should provide learning activities for students to begin working on immediately upon entering the classroom and upon concluding their regular classroom assignments.
- Minor unacceptable student behaviors are often best dealt with by using a
 technique known as <u>extinction</u> (ignoring minor negative behavior so it is not
 reinforced by providing desired attention). This technique usually results in
 minor unacceptable student behavior disappearing. If the undesired behavior
 persists, the teacher will need to use more direct disciplinary intervention
 strategies.
- It is important to listen carefully to students and to consider their point of view before disciplinary action is taken. Listening to students is particularly important when there is a situation where the teacher may not have all the information. The process of listening will not only assist the teacher in making proper decisions, but will often result in a teachable moment for that student (San Diego County Office of Education Undated)

Adapted from: Developing an Effective Substitute Teacher Program Educational Research Service

TIPS FOR SUCCESS

Preparing to Teach:

The following are suggested best practices used by effective instructors to prepare to substitute teach:

- Ensure that you arrive 30 minutes prior to the campus start time. Punctuality is imperative!
- Review the teacher's lesson plan, student discipline plan/form, bell schedule and seating
 chart to familiarize yourself with the students' names. Substitutes may be assigned to a
 "floating" teacher assignment; this means that the teacher that you are substituting for
 doesn't have their own classroom and "floats" to various classrooms to teach their
 students.
- If you are a long-term substitute, confirm with the Principal if you will be given temporary filing cabinet and/or drawer keys. Also, Principals may ask their custodial staff to unlock and lock your classroom door so you may not need a classroom key.
- If time permits, familiarize yourself with the physical layout of the school using the school map, including classrooms, entrances/exits, department offices, cafeteria, gymnasium, library, auditorium, restrooms and staff lounges.
- Obtain information regarding campus emergency plans and fire drill procedures. These
 rules should be posted in each room. If not, check with the Substitute Coordinator or a
 neighboring teacher for instructions.
- If time permits before class, introduce yourself to the teachers in the surrounding area.
- Anticipate classroom challenges and plan strategies to meet them (always refer to the teachers' lesson plans when in doubt, or contact an administrator).
- Relate to students in a positive manner and expect the best from all students.
- · Address student concerns individually and in a private manner, if possible.
- Remain objective and be patient.
- Adhere to the established classroom routine and ask for a student helper to assist you
 with locating supplies, lesson assignments, etc.
- Follow the designed lesson plans at ALL times.

In the Classroom:

Arriving to your assignment on time will ensure a good start and enable you to do the following:

- Read through the daily lesson plans that the teacher has left and verify that you have all
 the materials you need. FOLLOW THE LESSON PLANS left by the teacher to the
 best of your ability.
- Meet the teachers around you. They may help if you have questions about the lesson plans.

- Substitutes should introduce themselves to each class throughout the day, if applicable.
 The substitute's name should be written on the board to avoid any confusion during the day. Present your expectations to the class.
- NEVER leave students unsupervised at any time. Always have a good view of all students at all times; don't turn your back to the class. Constantly scan the room monitoring around you, and walk up and down the aisles around the students' desks, as well.
- Expect good behavior from the students. In order to be successful in the treatment of
 students you need to be fair, firm, friendly and consistent. Be professional at all times.
 Fairness and consistency are key issues with students. Don't choose favorites when
 dealing with student behavior or performance. Use the intercom system or telephone
 located in the classroom to call the office if you need assistance from an administrator.
- Don't make inappropriate statements because students will remember. Students may inform their teachers, parents, principals, etc.
- Make sure once you state the goal and the reward, you stick with it. The reward must be
 in the perimeter of the school guidelines.
- Give positive reinforcement at ALL times. Say something positive about the class. (For example: When I arrived today, your principal told me that you are a wonderful class and we will have a good day.) Also, give positive feedback to individual students. (For example: Thank you for raising your hand.)
- Adhere to the teacher's lesson plan; establish classroom expectations and consequences
 at beginning of period (praising desired behavior is more effective than punishing
 undesired behavior; preventive discipline is more effective than reactive discipline)
- Do not reinforce negative behavior. Diffuse difficult situations and then redirect.
- Move about the room frequently during the day to check on students' work and keep students on task. Give students individual help if they need it.
- Be respectful to all students and expect it in return. Don't talk down to the students.
- Reprimand in private and reward in public.
- Respect each student's individual strengths and weaknesses. Handle wrong answers without criticizing students.
- Wait until you hear the dismissal bell before letting students leave the classroom. Before
 you leave make sure all students have left the room then turn off the light and close the
 door behind you.
- Organize any papers the students turned in before you leave for the day and place them
 on the teacher's desk.
- Complete thorough notes to the teacher at the end of the day. Your goal as a substitute
 teacher is to provide continuity to the students while the teacher is absent. Write down
 anything you think the teacher should know in terms of students' work completion,
 problems/concerns, significant incidences and successes. Teachers really appreciate
 knowing what went on in their class while they were out. This allows the teacher to

- follow through with any discipline that may need to occur. If warranted, compliment the students for their good behavior. Give the classroom a final check before you leave; making sure all computers and monitors are turned off and things are in order.
- Do not leave until the appropriate time (at least 15 minutes after the bell rings to end the day). The principal has the right to expect substitute teachers to be available for students after school (example: drop off students at the bus and parent pick up area).
- Report to the office to check out with the Substitute Coordinator to inform them that you
 are leaving for the day then sign-out at the front desk.
- If you are substituting in a long-term assignment, make sure you attend all scheduled teacher meetings, parent/teacher conferences, etc. When in doubt, ask the principal.

Out of the Classroom:

- Teachers will have other duties that you will need to perform while they are absent. Sometimes it may be necessary to perform routine tasks such as hall duty, lunchroom duty, playground supervision or other duties assigned by the principal, in addition to regular classroom responsibilities. If you are asked to fill in for another classroom or assist in tutoring students during the teacher's conference period, you are required to help out. Always check in with the Substitute Coordinator during the beginning of the conference period to confirm if you are needed to assist elsewhere on campus.
- Supervision of the halls or corridors is a responsibility of all teachers—especially when students are passing to their next class period during bell times. Substitutes should stand at the door to greet students as they enter the classroom.
- Substitute teachers are <u>not</u> permitted to leave the campus during their lunch time or conference period. If there is an emergency and the substitute needs to leave the campus, the Principal/Asst. Principal and Substitute Coordinator should be contacted.
- Only remove mail from the regular teacher's mailbox that pertains to the day you substitute.

Active Involvement:

The successful substitute teacher is actively involved with instruction. This includes
moving around the classroom, checking students' work and assisting with assignments.
The expression, "Be on your feet and not on your seat" is good advice for the substitute.
Many discipline problems can be avoided by the substitute's use of proximity to the
students.

Teaching in Special Education Classrooms:

Special Education Roles:

 A <u>special education teacher</u> is a college degreed education professional who has been certified by the Texas Board of Educator Certification as having the required credentials

- and passed the appropriate licensing exams to be a certified teacher in Texas of students with disabilities.
- A <u>paraprofessional</u> provides students with disabilities with instructional or other direct services and they are supervised by a certified education professional.

Code of Ethics:

- Educators working with students with disabilities will...
 - Interact with students in a manner that demonstrates dignity and respect.
 - Interact with other education staff and parents in a manner that demonstrates respect and professionalism.
 - Maintain confidentiality.
 - Raise questions and concerns in a professional manner and through appropriate channels.
 - Demonstrate a commitment to learning.

Guidelines to Talking About Persons with Disabilities:

- Use "person first" language. For example: a student with autism, a child who uses a wheelchair, a student who is deaf. Keep the focus on the person, not the disability.
- Avoid overdramatic language like "afflicted with" or "suffers from".
- Don't generalize when talking about students. Talk about individuals not generic terms for groups of people.
- · Be direct and focus on the positive.
- Never say retarded! It is disrespectful and offensive.
- Treat others as you would want your own child treated. Be kind, courteous, and patient.
- Dignify others by giving them opportunities to be as independent as possible.
- Be courteous when physically moving or prompting someone. No one wants to be surprised.
- Make others aware of your intentions and ask for their input or suggestions.

Family Education Rights and Privacy Act (FERPA):

- · Student information is protected as private under federal law.
- Only persons with educational need-to-know have access to student records.
- Don't discuss students outside of the classroom.
- Student information is confidential.
- More information can be found at: http://www2.ed.gov/policy/gen/guid/fpco/ferpa/index.html

Keeping Confidentiality:

- Be careful with whom you share information. Is that person directly involved in the student's education?
- Don't point out or identify students when out in public.
- If asked about your job, don't mention student names.
- Any questions from others should be directed to the teacher or other school professionals.
- Never gossip or joke about a student.

Special Education Eligibility:

- To qualify for Special Education, a student must have both a disability and an educational need for services that cannot be met in general education.
- Eligibility Criteria include:
 - Autism (AU)
 - Intellectual Disability (ID)
 - Visually Impaired (VI)
 - Auditorily Impaired (AI)
 - Deaf-Blind (DB)
 - Eligibility Criteria continued
 - Orthopedic Impairment (OI)
 - Other Health Impairment (OHI)
 - Serious Emotional Disturbance (ED)
 - Multiple Disabilities (MD)
 - Specific Learning Disabilities (LD)
 - Speech/Language Impairment (SI)
 - Traumatic Brain Injury (TBI)

SPED Acronyms:

- ARD Admission, Review, and Dismissal meeting, held annually to plan for student educational needs.
- IEP Individualized Education Program
- IDEA Individuals with Disabilities Education Act
- ADA Americans with Disabilities Act
- 504 Section of the ADA regarding accommodations
- LEP Limited English Proficient
- LRE Least Restrictive Environment
- RTI Response to Intervention
- TEA Texas Education Agency
- NCLB No Child Left Behind Act
- FAPE Free Appropriate Public Education

- PECS Picture Exchange Communication System
- PLAAFPs Present Levels of Academic Achievement and Functional Performance
- AYP Adequate Yearly Progress
- ELL English Language Learner

What's the Plan?

- If you are a substitute teacher in ALE or Redirection, ask the paraprofessionals in the classroom for guidance. They know students' needs, communication, likes and dislikes – follow their lead. Most importantly, other staff can provide guidance on maintaining routines, systems, and procedures.
- If you are a substitute teacher in another type of setting, pick up lesson plans from the
 office (SPED Coordinator or Substitute Coordinator) and follow the lead of the
 teachers you will be working with during the day.
- If you are a substitute paraprofessional, always follow the direction of the certified teacher who you are supporting.
- Always follow the teacher's directions. You are not at liberty to make changes to the
 lesson plans or classroom procedures. There is a limited amount of time to accomplish
 everything in a school year the day cannot be spent on activities outside the curriculum.
- · If you are not sure what to do, just ask.

Discipline:

- Follow the campus rules and Code of Conduct
- Follow the individual student's Behavior Intervention Plans (BIPs)
- Restraint
 - Texas Behavior Support Initiative (TBSI)
 - Only as a last resort when a student is in imminent danger of serious physical harm to themselves or someone else.
 - Substitutes should NEVER restrain a student!
- Discipline Procedures
 - If a student misbehaves, report the infraction to permanently employed school staff (preferably an administrator or teacher next door), as well as leave a note for the teacher that you are substituting for that day(s).
 - If you don't know what to do next, ask the SPED Coordinator or an administrator.
 - If you don't understand why something is being done a certain way and you are concerned, ask the SPED Coordinator or an administrator.
 - If you see something that you believe is unprofessional or harmful to a student, tell the SPED Coordinator (at the secondary campus) or an administrator immediately.

DH (LOCAL)

Each District employee shall perform his or her duties in accordance with state and federal law, District policy, and ethical standards. The District holds all employees accountable to the Educators' Code of Ethics. [See DH(EXHIBIT)]

Each District employee shall recognize and respect the rights of students, parents, other employees, and members of the community and shall work cooperatively with others to serve the best interests of the District.

An employee wishing to express concern, complaints, or criticism shall do so through appropriate channels. [See DGBA]

Violations of Standards of Conduct

Each employee shall comply with the standards of conduct set out in this policy and with any other policies, regulations, and guidelines that impose duties, requirements, or standards attendant to his or her status as a District employee. Violation of any policies, regulations, or guidelines, including intentionally making a false claim, offering a false statement, or refusing to cooperate with a District investigation, may result in disciplinary action, including termination of employment. [See DCD and DF series]

Weapons Prohibited

The District prohibits the use, possession, or display of any firearm, location-restricted knife, club, or prohibited weapon, as defined at FNCG, on District property at all times.

Exceptions

No violation of this policy occurs when:

- Use or possession of a firearm by a specific employee is authorized by Board action. [See CKE]
- A District employee who holds a Texas handgun license stores a handgun or other firearm in a locked vehicle in a parking lot, parking garage, or other parking area provided by the District, provided the handgun or other firearm is not loaded and not in plain view; or
- The use, possession, or display of an otherwise prohibited weapon takes place as part of a District-approved activity supervised by proper authorities. [See FOD]

Electronic Communication

Use with Students

A certified employee, licensed employee, or any other employee designated in writing by the Superintendent or a campus principal may use electronic communication, as this term is defined by law, with currently enrolled students only about matters within the scope of the employee's professional responsibilities.

Unless an exception has been made in accordance with the employee handbook or other administrative regulations, an employee

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UPDATE 112 DH(LOCAL)-B

DH (LOCAL)

shall not use a personal electronic communication platform, application, or account to communicate with currently enrolled students.

Unless authorized above, all other employees are prohibited from using electronic communication directly with students who are currently enrolled in the District. The employee handbook or other administrative regulations shall further detail:

- Exceptions for family and social relationships;
- The circumstances under which an employee may use text messaging to communicate with individual students or student groups;
- 3. Hours of the day during which electronic communication is discouraged or prohibited; and
- Other matters deemed appropriate by the Superintendent or designee.

In accordance with ethical standards applicable to all District employees [see DH(EXHIBIT)], an employee shall be prohibited from using electronic communications in a manner that constitutes prohibited harassment or abuse of a District student; adversely affects the student's learning, mental health, or safety; includes threats of violence against the student; reveals confidential information about the student; or constitutes an inappropriate communication with a student, as described in the Educators' Code of Ethics.

An employee shall have no expectation of privacy in electronic communications with students. Each employee shall comply with the District's requirements for records retention and destruction to the extent those requirements apply to electronic communication. [See CPC]

Personal Use

All employees shall be held to the same professional standards in their public use of electronic communication as for any other public conduct. If an employee's use of electronic communication violates state or federal law or District policy, or interferes with the employee's ability to effectively perform his or her job duties, the employee is subject to disciplinary action, up to and including termination of employment.

Reporting Improper Communication

In accordance with administrative regulations, an employee shall notify his or her supervisor when a student engages in improper electronic communication with the employee.

Disclosing Personal Information

An employee shall not be required to disclose his or her personal email address or personal phone number to a student.

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Safety Requirements

Each employee shall adhere to District safety rules and regulations and shall report unsafe conditions or practices to the appropriate supervisor.

Harassment or Abuse

An employee shall not engage in prohibited harassment, including sexual harassment, of:

- 1. Other employees. [See DIA]
- Students. [See FFH; see FFG regarding child abuse and neglect.]

While acting in the course of employment, an employee shall not engage in prohibited harassment, including sexual harassment, of other persons, including Board members, vendors, contractors, volunteers, or parents.

An employee shall report child abuse or neglect as required by law. [See FFG]

Relationships with Students

An employee shall not form romantic or other inappropriate social relationships with students. Any sexual relationship between a student and a District employee is always prohibited, even if consensual. [See FFH]

As required by law, the District shall notify the parent of a student with whom an educator is alleged to have engaged in certain misconduct. [See FFF]

Tobacco and E-Cigarettes

An employee shall not smoke or use tobacco products or e-cigarettes on District property, in District vehicles, or at school-related activities. [See also GKA]

Alcohol and Drugs / Notice of Drug-Free Workplace

As a condition of employment, an employee shall abide by the terms of the following drug-free workplace provisions. An employee shall notify the Superintendent in writing if the employee is convicted for a violation of a criminal drug statute occurring in the workplace in accordance with Arrests, Indictments, Convictions, and Other Adjudications, below.

An employee shall not manufacture, distribute, dispense, possess, use, or be under the influence of any of the following substances during working hours while on District property or at school-related activities during or outside of usual working hours:

- Any controlled substance or dangerous drug as defined by law, including but not limited to marijuana, any narcotic drug, hallucinogen, stimulant, depressant, amphetamine, or barbiturate.
- Alcohol or any alcoholic beverage.

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- Any abusable glue, aerosol paint, or any other chemical substance for inhalation.
- Any other intoxicant or mood-changing, mind-altering, or behavior-altering drug.

An employee need not be legally intoxicated to be considered "under the influence" of a controlled substance.

Exceptions

It shall not be considered a violation of this policy if the employee:

- Manufactures, possesses, or dispenses a substance listed above as part of the employee's job responsibilities;
- Uses or possesses a controlled substance or drug authorized by a licensed physician prescribed for the employee's personal use; or
- Possesses a controlled substance or drug that a licensed physician has prescribed for the employee's child or other individual for whom the employee is a legal guardian.

Sanctions

An employee who violates these drug-free workplace provisions shall be subject to disciplinary sanctions. Sanctions may include:

- Referral to drug and alcohol counseling or rehabilitation programs;
- Referral to employee assistance programs;
- 3. Termination from employment with the District; and
- Referral to appropriate law enforcement officials for prosecution.

Notice

Employees shall receive a copy of this policy.

Arrests, Indictments, Convictions, and Other Adjudications

An employee shall notify his or her principal or immediate supervisor within three calendar days of any arrest, indictment, conviction, no contest or guilty plea, or other adjudication of the employee for any felony, any offense involving moral turpitude, and any of the other offenses as indicated below:

- Crimes involving school property or funds;
- Crimes involving attempt by fraudulent or unauthorized means to obtain or alter any certificate or permit that would entitle any person to hold or obtain a position as an educator;
- Crimes that occur wholly or in part on school property or at a school-sponsored activity; or
- 4. Crimes involving moral turpitude, which include:

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- Dishonesty; fraud; deceit; theft; misrepresentation;
- Deliberate violence;
- Base, vile, or depraved acts that are intended to arouse or gratify the sexual desire of the actor;
- Felony possession or conspiracy to possess, or any misdemeanor or felony transfer, sale, distribution, or conspiracy to transfer, sell, or distribute any controlled substance defined in Chapter 481 of the Health and Safety Code;
- Felony driving while intoxicated (DWI); or
- Acts constituting abuse or neglect under the Texas Family Code.

Dress and Grooming

An employee's dress and grooming shall be clean, neat, in a manner appropriate for his or her assignment, and in accordance with any additional standards established by his or her supervisor and approved by the Superintendent.

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Educators' Code of Ethics

The Texas educator shall comply with standard practices and ethical conduct toward students, professional colleagues, school officials, parents, and members of the community and shall safeguard academic freedom. The Texas educator, in maintaining the dignity of the profession, shall respect and obey the law, demonstrate personal integrity, and exemplify honesty. The Texas educator, in exemplifying ethical relations with colleagues, shall extend just and equitable treatment to all members of the profession. The Texas educator, in accepting a position of public trust, shall measure success by the progress of each student toward realization of his or her potential as an effective citizen. The Texas educator, in fulfilling responsibilities in the community, shall cooperate with parents and others to improve the public schools of the community. 19 TAC 247.1

Professional Ethical Conduct, Practices, and Performance

Standard 1.1. The educator shall not intentionally, knowingly, or recklessly engage in deceptive practices regarding official policies of the school district, educational institution, educator preparation program, the Texas Education Agency, or the State Board for Educator Certification (SBEC) and its certification process.

Standard 1.2. The educator shall not intentionally, knowingly, or recklessly misappropriate, divert, or use monies, personnel, property, or equipment committed to his or her charge for personal gain or advantage.

Standard 1.3. The educator shall not submit fraudulent requests for reimbursement, expenses, or pay.

Standard 1.4. The educator shall not use institutional or professional privileges for personal or partisan advantage.

Standard 1.5. The educator shall neither accept nor offer gratuities, gifts, or favors that impair professional judgment or that are used to obtain special advantage. This standard shall not restrict the acceptance of gifts or tokens offered and accepted openly from students, parents of students, or other persons or organizations in recognition or appreciation of service.

Standard 1.6. The educator shall not falsify records, or direct or coerce others to do so.

Standard 1.7. The educator shall comply with state regulations, written local school board policies, and other state and federal laws.

Standard 1.8. The educator shall apply for, accept, offer, or assign a position or a responsibility on the basis of professional qualifications.

Standard 1.9. The educator shall not make threats of violence against school district employees, school board members, students, or parents of students.

Standard 1.10. The educator shall be of good moral character and be worthy to instruct or supervise the youth of this state.

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DH (EXHIBIT)

Standard 1.11. The educator shall not intentionally or knowingly misrepresent his or her employment history, criminal history, and/or disciplinary record when applying for subsequent employment.

Standard 1.12. The educator shall refrain from the illegal use, abuse, or distribution of controlled substances, prescription drugs, and toxic inhalants.

Standard 1.13. The educator shall not be under the influence of alcohol or consume alcoholic beverages on school property or during school activities when students are present.

Ethical Conduct Toward Professional Colleagues

Standard 2.1. The educator shall not reveal confidential health or personnel information concerning colleagues unless disclosure serves lawful professional purposes or is required by law.

Standard 2.2. The educator shall not harm others by knowingly making false statements about a colleague or the school system.

Standard 2.3. The educator shall adhere to written local school board policies and state and federal laws regarding the hiring, evaluation, and dismissal of personnel.

Standard 2.4. The educator shall not interfere with a colleague's exercise of political, professional, or citizenship rights and responsibilities.

Standard 2.5. The educator shall not discriminate against or coerce a colleague on the basis of race, color, religion, national origin, age, gender, disability, family status, or sexual orientation.

Standard 2.6. The educator shall not use coercive means or promise of special treatment in order to influence professional decisions or colleagues.

Standard 2.7. The educator shall not retaliate against any individual who has filed a complaint with the SBEC or who provides information for a disciplinary investigation or proceeding under this chapter.

Standard 2.8. The educator shall not intentionally or knowingly subject a colleague to sexual harassment.

Ethical Conduct Toward Students

Standard 3.1. The educator shall not reveal confidential information concerning students unless disclosure serves lawful professional purposes or is required by law.

Standard 3.2. The educator shall not intentionally, knowingly, or recklessly treat a student or minor in a manner that adversely affects or endangers the learning, physical health, mental health, or safety of the student or minor.

Standard 3.3. The educator shall not intentionally, knowingly, or recklessly misrepresent facts regarding a student.

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Standard 3.4. The educator shall not exclude a student from participation in a program, deny benefits to a student, or grant an advantage to a student on the basis of race, color, gender, disability, national origin, religion, family status, or sexual orientation.

Standard 3.5. The educator shall not intentionally, knowingly, or recklessly engage in physical mistreatment, neglect, or abuse of a student or minor.

Standard 3.6. The educator shall not solicit or engage in sexual conduct or a romantic relationship with a student or minor.

Standard 3.7. The educator shall not furnish alcohol or illegal/unauthorized drugs to any person under 21 years of age unless the educator is a parent or guardian of that child or knowingly allow any person under 21 years of age unless the educator is a parent or guardian of that child to consume alcohol or illegal/unauthorized drugs in the presence of the educator.

Standard 3.8. The educator shall maintain appropriate professional educator-student relationships and boundaries based on a reasonably prudent educator standard.

Standard 3.9. The educator shall refrain from inappropriate communication with a student or minor, including, but not limited to, electronic communication such as cell phone, text messaging, email, instant messaging, blogging, or other social network communication. Factors that may be considered in assessing whether the communication is inappropriate include, but are not limited to:

- 1. The nature, purpose, timing, and amount of the communication;
- The subject matter of the communication;
- Whether the communication was made openly or the educator attempted to conceal the communication;
- Whether the communication could be reasonably interpreted as soliciting sexual contact or a romantic relationship;
- 5. Whether the communication was sexually explicit; and
- Whether the communication involved discussion(s) of the physical or sexual attractiveness or the sexual history, activities, preferences, or fantasies of either the educator or the student.

19 TAC 247.2

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UPDATE 112 DH(EXHIBIT)-P

DIA (LOCAL)

Note:

This policy addresses discrimination, harassment, and retaliation involving District employees. For discrimination, harassment, and retaliation involving students, see FFH. For reporting requirements related to child abuse and neglect, see FFG.

Definitions

Solely for purposes of this policy, the term "employee" includes former employees, applicants for employment, and unpaid interns.

Statement of Nondiscrimination

The District prohibits discrimination, including harassment, against any employee on the basis of race, color, religion, sex, gender, national origin, age, disability, or any other basis prohibited by law. Retaliation against anyone involved in the complaint process is a violation of District policy.

Discrimination

Discrimination against an employee is defined as conduct directed at an employee on the basis of race, color, religion, sex, gender, national origin, age, disability, or any other basis prohibited by law, that adversely affects the employee's employment.

Harassment

Prohibited harassment of an employee is defined as physical, verbal, or nonverbal conduct based on an employee's race, color, religion, sex, gender, national origin, age, disability, or any other basis prohibited by law, when the conduct is so severe, persistent, or pervasive that the conduct:

- Has the purpose or effect of unreasonably interfering with the employee's work performance;
- Creates an intimidating, threatening, hostile, or offensive work environment; or
- Otherwise adversely affects the employee's performance, environment, or employment opportunities.

Examples

Examples of prohibited harassment may include offensive or derogatory language directed at another person's religious beliefs or practices, accent, skin color, gender identity, or need for workplace accommodation; threatening or intimidating conduct; offensive jokes, name calling, slurs, or rumors; physical aggression or assault; display of graffiti or printed material promoting racial, ethnic, or other stereotypes; or other types of aggressive conduct such as theft or damage to property.

Sexual Harassment

Sexual harassment is a form of sex discrimination defined as unwelcome sexual advances; requests for sexual favors; sexually motivated physical, verbal, or nonverbal conduct; or other conduct or communication of a sexual nature when:

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- Submission to the conduct is either explicitly or implicitly a condition of an employee's employment, or when submission to or rejection of the conduct is the basis for an employment action affecting the employee; or
- The conduct is so severe, persistent, or pervasive that it has the purpose or effect of unreasonably interfering with the employee's work performance or creates an intimidating, threatening, hostile, or offensive work environment.

Examples

Examples of sexual harassment may include sexual advances; touching intimate body parts; coercing or forcing a sexual act on another; jokes or conversations of a sexual nature; and other sexually motivated conduct, communication, or contact.

Retaliation

The District prohibits retaliation against an employee who makes a claim alleging to have experienced discrimination or harassment, or another employee who, in good faith, makes a report, serves as a witness, or otherwise participates in an investigation.

Examples

Examples of retaliation may include termination, refusal to hire, demotion, and denial of promotion. Retaliation may also include threats, unjustified negative evaluations, unjustified negative references, or increased surveillance.

Prohibited Conduct

In this policy, the term "prohibited conduct" includes discrimination, harassment, and retaliation as defined by this policy, even if the behavior does not rise to the level of unlawful conduct.

Reporting Procedures An employee who believes that he or she has experienced prohibited conduct or believes that another employee has experienced prohibited conduct should immediately report the alleged acts. The employee may report the alleged acts to his or her supervisor or campus principal.

Alternatively, the employee may report the alleged acts to one of the District officials below.

Definition of District Officials For the purposes of this policy, District officials are the Title IX coordinator, the ADA/Section 504 coordinator, and the Superintendent.

Title IX Coordinator

Reports of discrimination based on sex, including sexual harassment, may be directed to the designated Title IX coordinator. [See DIA(EXHIBIT)]

ADA / Section 504 Coordinator Reports of discrimination based on disability may be directed to the designated ADA/Section 504 coordinator. [See DIA(EXHIBIT)]

Superintendent

The Superintendent shall serve as coordinator for purposes of District compliance with all other antidiscrimination laws.

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Alternative Reporting Procedures

An employee shall not be required to report prohibited conduct to the person alleged to have committed it. Reports concerning prohibited conduct, including reports against the Title IX coordinator or ADA/Section 504 coordinator, may be directed to the Superintendent.

A report against the Superintendent may be made directly to the Board. If a report is made directly to the Board, the Board shall appoint an appropriate person to conduct an investigation.

Timely Reporting

Reports of prohibited conduct shall be made as soon as possible after the alleged act or knowledge of the alleged act. A failure to promptly report may impair the District's ability to investigate and address the prohibited conduct.

Notice of Report

Any District supervisor who receives a report of prohibited conduct shall immediately notify the appropriate District official listed above and take any other steps required by this policy.

Investigation of the Report

The District may request, but shall not insist upon, a written report. If a report is made orally, the District official shall reduce the report to written form.

Upon receipt or notice of a report, the District official shall determine whether the allegations, if proven, would constitute prohibited conduct as defined by this policy. If so, the District official shall immediately authorize or undertake an investigation, regardless of whether a criminal or regulatory investigation regarding the same or similar allegations is pending.

If appropriate, the District shall promptly take interim action calculated to prevent prohibited conduct during the course of an investigation.

The investigation may be conducted by the District official or a designee, such as the campus principal, or by a third party designated by the District, such as an attorney. When appropriate, the campus principal or supervisor shall be involved in or informed of the investigation.

The investigation may consist of personal interviews with the person making the report, the person against whom the report is filed, and others with knowledge of the circumstances surrounding the allegations. The investigation may also include analysis of other information or documents related to the allegations.

Concluding the Investigation

Absent extenuating circumstances, the investigation should be completed within ten District business days from the date of the report; however, the investigator shall take additional time if necessary to complete a thorough investigation.

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The investigator shall prepare a written report of the investigation. The report shall be filed with the District official overseeing the investigation.

District Action If the results of an investigation indicate that prohibited conduct oc-

curred, the District shall promptly respond by taking appropriate disciplinary or corrective action reasonably calculated to address

the conduct.

The District may take action based on the results of an investigation, even if the conduct did not rise to the level of prohibited or un-

lawful conduct.

Confidentiality To the greatest extent possible, the District shall respect the

privacy of the complainant, persons against whom a report is filed, and witnesses. Limited disclosures may be necessary in order to conduct a thorough investigation and comply with applicable law.

Appeal A complainant who is dissatisfied with the outcome of the investi-

gation may appeal through DGBA(LOCAL), beginning at the appro-

priate level.

The complainant may have a right to file a complaint with appropri-

ate state or federal agencies.

Records Retention Copies of reports alleging prohibited conduct, investigation reports,

and related records shall be maintained by the District for a period

of at least three years. [See CPC]

Access to Policy This policy shall be distributed annually to District employees. Cop-

ies of the policy shall be readily available at each campus and the

District administrative offices.

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UPDATE 112 DIA(LOCAL)-B ADOPTED:

SUBSTITUTE PARAPROFESSIONAL PROCESS

At the beginning of the 2007-2008 school year, the District's paraprofessional substitutes began using the Kronos system to record their work hours. In utilizing the Kronos system, the District was able to effectively comply with wage and hours laws that required non-exempt positions, such as paraprofessional substitutes, to be paid for hours worked.

Below is an overview of the process:

- All absences requiring a substitute must be entered into SmartFind Express.
 Requests to fill positions for absent employees or vacancies will be satisfied using SmartFind Express.
- Substitutes will be using a process called "PIN" punching to enter their Employee
 ID number at the clock to record their punches (the badge issued to substitutes is only for ID purposes and not for Kronos' PIN punching)
- The substitute will be required to approve their timecard daily and to submit to the campus Sub Coordinator a punch change form to correct any discrepancies.
- Because the work hours and days will vary, substitutes will not be assigned to schedules in Kronos. As a result the punches will not be subject to the District's rounding rules. Substitutes should be told to clock in/out as close to the start of their work schedule as possible.
- The campus/department will be responsible for notifying the substitute if they should clock out for lunch. As a general rule, the lunch period should be based on the practice for that position.

If you have any questions, please feel free to call one of the following Payroll Dept. contacts:

•	Melanie Sklencar	Payroll Specialist I, Substitutes	407-0526
	Christa Ayala	Assistant Payroll Manager	407-0509
	Emma Jackson	Senior Payroll Manager	407-0506

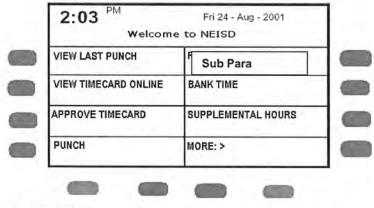
NORTH EAST I.S.D.



PARAPROFESSIONAL SUBSTITUTE TIME AND ATTENDANCE WORK INSTRUCTIONS

PIN PUNCHING AT TIMECLOCK

ON BLACK COVER CLOCK (4500 MODEL)



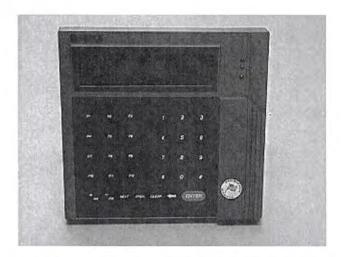
(Exhibit 1)

To record punch:

- 1. Depress the Sub Para button (Use for IN punch only; for Campus substitutes skip to #3)
- 2. Select department working for by depressing the **List** button at bottom right. (see exhibit 2) Depress the Up/Down arrow keys to locate the department. Depress the **Enter** key after selecting the department and then depress the **Enter** button.
- 3. Enter employee ID number at the **Enter Badge** prompt and then depress **Enter** key. To clear an incorrect entry, use the ESC button and re-enter employee ID number.
- 4. To record punches for the remainder of the day enter the employee ID number and depress Enter key.
- 5. To review total hours worked depress the **View Total Hrs** soft key and then enter employee ID number.

	2:03 PM Fri 14 - Jan - 2005 Welcome to NEISD	
0	Labor Transfer	0
0	Org Number Campus	0
0		0
0	List	0

ON RED COVER CLOCK (480 MODEL)



- 1. To record punch depress the "*" key and enter employee ID number, then depress the **Enter** key. (This clock should only be used for lunch and end of the day punches.)
- 2. To review total hours worked depress the $\mathbf{F2}$ key, depress the " $\mathbf{*}$ " key and then enter employee ID number.
- 3. To clear an incorrect entry, use the CLEAR button and re-enter employee ID number.

LUNCH

The substitute should check with the campus or department to determine whether or not to clock for lunch.

CORRECTING ERRORS

A Punch Change/Absence from Duty form should be completed to correct the timecard for missed or incorrect punches. The Punch Change/Absence from Duty form can be obtained from the campus office or the Payroll Forms page on the Intranet. The completed form should be turned into the campus/department contact before leaving the campus assignment. Manual paychecks will not be issued for errors that result in the failure to complete and submit the Punch Change form in a timely manner.

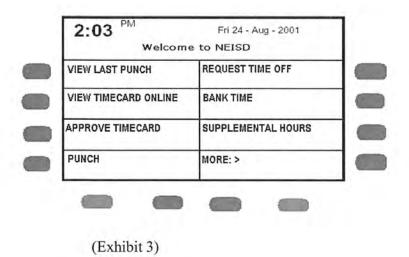
APPROVE TIME - EMPLOYEE

The Approval acknowledges acceptance of the Timecard information and that the Timecard is ready to be sent to the Budget Manager/Supervisor. Timecard approval must be done on a daily basis, before leaving the campus. Falsification of the timecard is subject to disciplinary action to include recommendation of termination and removal from the Substitute call list.

To approve the timecard at the timeclock: (Must be done at black cover model 4500 clock)

1. Press the Approve Timecard soft key. (Exhibit 3)

- 2. At the Enter Badge prompt, enter the employee ID number and press the ENTER key.
- 3. Use the appropriate soft key to select the Time Period (Today or Previous pay period are the only selections that should be used. Exhibit 4).
- 4. Use the blue arrow buttons underneath the timeclock display and scroll through Timecard. If there is a missing punch it will denoted as E Missed Out Punch or M (exhibit 5)
- 5. The timecard will appear with a button labeled Approve (or Remove Approval if the timecard was already approved) (Exhibit 6 & 7)
- 6. Review the timecard carefully and if the hours are correct press the ENTER key. <u>DO NOT</u> approve the timecard if it is incorrect. Speak with a department or campus representative immediately.
- 7. Press the "ESC" button when finished.



2:03 PM Welcome to	Fri 14 - Jan - 2005 NEISD	
Previous Pay Period	Current Pay Period	
Next	Today	
Yesterday	Week to Date	
Last Week		

Exhibit 4	Exhibit 5

Monroe, Chri Previous Pay			*
Mon 8/23 E		turing/Plant A/Mfg. Line 2////702 Dut Punch	
Mon 8/23	9:00AM	9:12AM	1
Mon 8/23	9:12AM	10:59AM	1
Shift total:	3:45		
Mon 8/23	5:00PM	11:34PM	-
Shift Total: Daily Total:	6:30 10:15		
Tue 8/24	8:00AM		

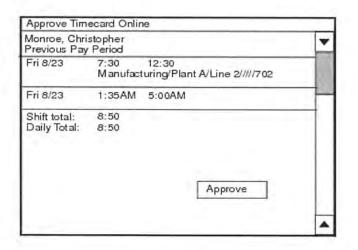




Exhibit 6 Exhibit 7

To approve the paper timecard: (should only be done if timeclock is down)

- 1. Contact the Principal's Secretary or Substitute Coordinator and ask for Timecard report.
- 2. Review the timecard carefully and sign the timecard if it is correct.
- 3. <u>DO NOT</u> approve the timecard if it is incorrect. Obtain a Punch Change form and complete the form indicating the necessary corrections. Forward the form to a department or campus representative before leaving the campus.

To view timecard online:

- 1. Press the View Timecard Online soft key. (Exhibit 3)
- 2. At the Enter Badge prompt, enter the employee ID number.
- 3. Select the correct Time Period from the list you wish to view. (Exhibit 4)
- 4. Use the arrow buttons to scroll through Timecard to view punches. (Exhibit 5)
- 5. Press the "ESC" (escape) button when finished.

SMARTFIND EXPRESS REGISTRATION PROCESS for NEW SUBSTITUTES

First Time Users must register with the system by phone only and assign a PIN

To register with the system for the first time:

- 1. Dial the system phone number at 804-7055
- 2. When prompted to enter your Access ID, enter your Employee ID followed by the asterisk (*) key
- 3. When prompted to enter your PIN, enter your Employee ID again followed by the asterisk (*) key
- 4. At this time you can continue the registration process and you will be prompted to enter a PIN at least six (6) digits of your choice. (Your PIN cannot begin with a zero)
- 5. Press 9 to EXIT the system and hang up

** NOTE: Must wait 24 hours before setting up your substitute profile

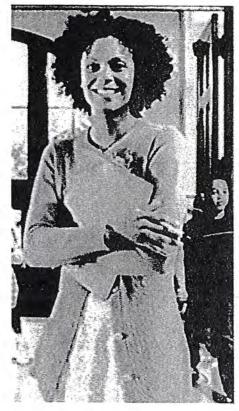
Captcha, Smart Find Login Page:

A CAPTCHA (a <u>backronym</u> for "Completely <u>Automated</u> Public <u>Turing test</u> to tell Computers and HumansApart") is a type of <u>challenge-response</u> test used in <u>computing</u> to determine whether or not the user is human.

The captcha is a visual or audio challenge to the user to prevent bots and automated scripts from accessing SmartFindExpress (SFE).

The captcha has been put in place as a security measure when logging into SFE. It takes the average person approximately 10 seconds to solve a typical CAPTCHA and is only required at login or re-login after 30 minutes of inactivity.

More information on Google reCaptcha can be found here: https://support.google.com/recaptcha/?hl=en





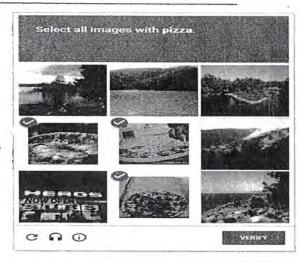
en français | en espanol

User ID
Password

reCAPTCHA
Privacy - Tarms

Trouble signing in?

<u>Captcha Instructions</u>: This process may ask you to answer the challenge response question to identify several pictures with a particular item in it (this will prevent bot and automated scripts from accessing SmartFind). Click on those pictures then check marks will appear. After this step, click on "Next" to identify more pictures or "Verify" at bottom of login screen then you will be logged in to SmartFind.



SMARTFIND EXPRESS

Instructions for Setting up a Profile

To obtain your PIN, you must first register by dialing 804-7055 and follow the instructions on the green Quick Reference Card for registration.

Go to the website at www.neisd.net

Go to Careers/Join NEISD → Substitutes → Login to SmartFind

Login with your User ID (same as the Employee ID) and PIN

Select the link under the heading Substitute Profile (in red)

Login again under the Profile System by entering your User ID (Employee ID) and PIN

- If you change your mailing address, phone number or email address, you can
 update your new personal information in the Lawson system. In addition,
 please contact our Substitute Office staff about changes to your personal
 information so SmartFind can be updated. Our Substitute Office phone
 numbers are 407-0475 or 407-0476.
- Choose Next
- Choose the schools/locations where you want to be called to substitute
- Choose Next
- Choose the subject areas/classifications
- Choose Next
- If the information is correct, choose Submit

** <u>Note:</u> If you do not have access to the Internet, there are computers available for your use at our District Office on the 1st floor at 8961 Tesoro Drive.

NORTH EAST INDEPENDENT SCHOOL DISTRIC SUBSTITUTE QUICK REFERENCE CARD SmartFind Express

804-7055 System Phone Number: 7:00 am to 4:45 pm Mon - Fri 407-0475 or 407-0476 Substitute Office/HR:

PIN:

Access (Employee) ID:

Web Site:

Links: Career/Join NEISDs → Substitutes → Login to SmartFind www.neisd.net

THE SYSTEM CALLS SUBSTITUTES DURING THESE TIMES:

	Today's Jobs	Future Jobs
Weekdays	Starts at 5:30 am and continues until jobs are assigned	6:00 pm - 10:00 pm
Saturday	None	3:00 pm - 10:00 pm
Sunday	None	3:00 pm - 10:00 pm
Holidays	None	3:00 pm - 10:00 pm

CANCELLATION REASONS

Personal Illness

Accepted in Error
 Operator Cancel

- Family Illness
- Car or Transportation Problems
 - Another Job
- Job Interview Death in Family
- School/Class

Personal Emergency

Jury Duty

REGISTRATION

- When prompted for PIN repeat Employee ID followed by star(*) key Enter Employee ID followed by the star (*) key
- Record your name followed by the star (*) key

PRESS 1 to Accept PRESS 2 to Re-enter

PRESS 9 to Exit and hang-up

PRESS 1 to Modify your callback number Hear your callback telephone number

PRESS 1 if Correct

PRESS 9 to Exit To Next Step (Change PIN) PRESS 2 to Re-enter

Enter a PIN at least six (6) digits in length followed by the star (*) key PRESS 8 to Re-enter PRESS 1 if Correct

PRESS 9 to Exit and hang-up

TELEPHONE ACCESS INSTRUCTIONS

- Enter your Employee ID, followed by the star (*) key
- Enter your PIN, followed by the star (*) key (If you do not have a PIN follow the Registration Instructions)

When the system calls you, pressing the star (*) key will make the system wait for 2 minutes for you to enter your Employee ID and PIN.

THE SYSTEM CALLS (Log in using Telephone Access Instructions)

HEAR THE JOB OFFER

PRESS 1 to Hear the job offer PRESS 2 to Set temporary Do Not Call

PRESS 9 to Exit and hang-up

If you pressed 1 to Hear the job offer ci

PRESS 2 to Decline the job (without hearing the description) PRESS 1 to Hear the job description

Enter the decline reason from page 1 followed by the star (*) key or wait for a list of reasons

If you pressed 1 to Hear the job description

mi

PRESS 1 to Accept this job

Record the Job Number. You are successfully assigned to the job.

PRESS 1 to Hear the job number again PRESS 2 to Repeat the job description

PRESS 2 to Repeat the job description

PRESS 3 to Decline the job

Enter the decline reason from page 1 followed by the star (*) key or wait for a list of reasons

PRESS 1 to Accept

PRESS 9 to Exit and repeat this step PRESS 2 to Re-enter

If you pressed 2 to Set temporary Do Not Call, hear a time offered

4

PRESS 2 to Enter an earlier time in HH:MM format. Enter two digits for the hour and two digits for the PRESS 1 to Accept the time offered

minutes. Enter 1 for am or 2 for pm

PRESS 9 to Exit and hear the job offer

HEAR THE CANCELLATION

- Hear "This assignment has been cancelled" and the job information
- PRESS 1 to Repeat the job information PRESS 9 to Exit and hang-up

MENU OPTIONS

CALLING THE SYSTEM

- 1 Review or Cancel Assignments
- Hear Available Jobs
- 3 Change your Caliback Number
- 4 Review or Modify Temporary Do Not Call Time
 - 5 Review or Modify Unavailability Dates
- 6 Review or Modify Daily Availability 7 - Change PIN or Re-record Name
- 9 Exit and hang-up

1 - REVIEW OR CANCEL ASSIGNMENTS

PRESS I to Hear assigned job information again PRESS 2 to Cancel this assigned job PRESS 8 to Hear another assigned job Hear assignments in chronological order

PRESS 9 to Exit to menu options

If you pressed 2 to Cancel assignment

3

PRESS 1 to Confirm cancellation

Enter cancellation reason from page 1 followed by the star (*) key or wait for a list of reasons PRESS I to Accept

PRESS 2 to Re-enter

PRESS 9 to Exit and hear next assignment (assignment will not be cancelled) PRESS 9 to Exit and hear next assignment

2 - HEAR AVAILABLE JOBS

Hear assignment information

PRESS 1 to Repeat assignment

PRESS 2 to Accept assignment PRESS 3 to Decline assignment

PRESS 8 to Hear next assignment

PRESS 9 to Exit to menu options

If you pressed 2 to Accept assignment, hear the job assignment

PRESS 1 to Repeat assignment

PRESS 2 to Hear next assignment

If you pressed 3 to Decline assignment

PRESS 9 to Exit to menu options

Enter decline reason from page 1 followed by the star (*) key or wait for a list of reasons PRESS 1 to Accept

PRESS 2 to Re-enter

PRESS 9 to Exit and hear next assignment

3 - CHANGE YOUR CALLBACK NUMBER

Hear the Callback telephone number

PRESS 9 to Exit to menu options (number will not be changed) PRESS 1 to Modify callback telephone number

Enter new telephone number followed by the star (*) key. Hear the new telephone number oi

PRESS 1 if Correct

PRESS 2 to Re-enter the number

PRESS 9 to Exit to menu options

4 - REVIEW OR MODIFY TEMPORARY DO NOT CALL TIMES

Hear the temporary Do Not Call time

PRESS 1 to Enter a time

PRESS 9 to Exit to menu options PRESS 2 to Delete this time

If you pressed 1 to Enter a time, hear a time offered ci

PRESS 8 to Enter an earlier time in HH:MM format. Enter two digits for the hour and two digits for the minutes. PRESS 1 to Accept the time offered

PRESS 9 to Exit to menu options Enter 1 for am or 2 for pm

5 - REVIEW OR MODIFY UNAVAILABILITY DATES

PRESS 1 to Review or delete unavailability period

PRESS 2 to Add a new unavailability period

PRESS 9 to Exit to menu options

If you pressed 1 to Review or delete, hear the unavailable period information di

PRESS 1 to Delete this unavailability period PRESS 2 to Hear the next unavailability period

PRESS 9 to Exit to menu options

If you pressed 2 to Add dates è

Enter Start Date; two digits for the month, two digits for the day, two digits for the year (MMDDYY) Enter End Date; two digits for the month, two digits for the day, two digits for the year (MMDDYY)

Indicate unavailable all day?

PRESS 2 to Enter time

Enter Start Time in HH:MM format, Enter two digits for the hour and two digits for the minutes. Enter 1 for am

or 2 for pm

Repeat procedure for End time

Receive calls for future assignments during unavailable period?

PRESS 1 to Receive calls for future jobs during this unavailability period PRESS 2 if you do not want to receive calls for future jobs during this unavailability period

PRESS 9 to Exit and review or modify unavailability dates (without saving unavailability period)

6 - REVIEW OR MODIFY DAILY AVAILABILITY

PRESS 1 to Review or delete, hear a time period you are available to work

PRESS 2 to Enter a new time period you are available to work

PRESS 3 to Review or delete, hear a time period you should not be called

PRESS 4 to Enter a new time period you should not be called

PRESS 9 to Exit to menu options

If you pressed 1 to Review or delete a time period you are available to work, or pressed 3 to review or delete a time period you should not be called, hear the day and time period in chronological order ci

PRESS 8 to Hear the next time period PRESS 1 to Delete this time period

PRESS 9 to Exit to review or modify daily availability

If you pressed 2 to Enter a new time period you are available to work, or pressed 4 to a new time period you should

Select the day of the week not be called

ori

PRESS 1 for Monday thru Friday

PRESS 2 - 8 for Sunday thru Saturday (2=Sunday, 3=Monday, 4=Tuesday, 5=Wednesday, 6=Thursday, 7=Friday,

8=Saturday)

If you pressed 1 thru 8, enter a time

PRESS 1 for All day

Enter the time in HH:MM format. Enter two digits for the hour and two digits for the minutes. Enter 1 PRESS 2 to Enter start and end time

for am or 2 for pm

PRESS 9 to Exit to review or modify daily availability (without saving changes)

7 - TO CHANGE PIN OR RE-RECORD NAME

PRESS 1 to Change your PIN

PRESS 2 to Change the recording of your name

PRESS 9 to Exit to menu options

If you pressed 1 to Change your PIN ri

Enter a new PIN at least six (6) digits in length followed by the star (*) key PRESS 1 if Correct

PRESS 8 to Re-enter

PRESS 9 to Exit to menu options

Record your name; press the star key (*) when finished If you pressed 2 to Change the recording of your name

PRESS 1 to Accept

PRESS 2 to Re-record name

PRESS 9 to Exit to menu options

WEB BROWSER ACCESS INSTRUCTIONS

SIGN IN

Open your web browser and access the SmartFind Express Sign In page. Review the messages above the Sign In. Enter your Employee ID and PIN then review the Captcha instructions insert page. Review additional announcements on your home page, if any.

PROFILE

Choose the Profile link to view and update your information

Profile Tab

· Change your Callback Number

Enter the telephone number where you can be contacted by the system. Include the '1' (long distance indicator) and area code only if required for the system to call you from the district office

Add Temporary Do Not Call setting Enter a time in HH:MM am or pm format for the system to resume calling (The maximum is 24 hours from the current time)

Schedule Tab

Create a new Availability Schedule

- o Select New button
- Select days of the week for the schedule by leaving boxes checked by that day
 Select either the times you are available to work or the times you should not be called, but not both
 - Check box for all day or
- Enter a start and end time range in HH:MM am or pm format
 - Select Save button 0
 - To Exit without saving changes, select the Return to List button
- Modify an Availability Schedule
- Choose day or days of the week you want to delete by checking the boxes by that day
 - Select the Delete button 0
- Select the New button to add a new day of week or time. Follow the steps for "Create a New Availability

Schedule" as outlined above

Classifications and Locations Tab

Review classifications and locations you have chosen for possible assignments

Unavail Dates Tab

Create Unavailability Schedule

- Select the New button
 Enter Start and End Date Range (MM/DD/YYYYY) or use the calendar icon
- Select the All Day check box or enter the time range in HH:MM am or pm format Select the Call for Future Assignments cheekbox, if during the unavailable time period entered you would still like to receive calls for future assignments. Leave box uncheeked if you do not want any calls during
- Select Save button 0

Delete Unavailability Schedule

- Place a checkmark in the desired date range box 0
 - o Select the Delete button

AVAILABLE JOBS

Choose the Available Jobs link to view and accept assignments

To view and accept jobs

- You must be available to work all days and times of the job
 - You have specified that you will work at the location
 - You are specified for the job

Follow these steps

- Select the date range for your search entering in the dates with forward slashes (MM/DD/YYYY) or using the
- calendar icon. Leaving dates blank will return all data
 - Press the Search button to display the list of jobs
- Press the Details link to view the job details. Review the specifics and choose one of the following
 o Select the Accept Job button. A job number will be assigned to you if the job has been successfully assigned
 - to you. Please record this Job Number.
- Select the Decline Job button, Select a reason for decline from the drop-down list, then select the Decline Job button
- Select the Return to List button to return to the job listing

REVIEW ASSIGNMENTS

Choose the Review Assignments link to review past, present and future assignments or to cancel an assignment

Follow these steps

- Select format for Assignment display. List or Calendar view Search for assignments
- Enter the date range with forward slashes (MM/DD/YYYYY) for your search or use the calendar icon. 0
 - Enter a specific job number (date range will not be used) Leaving dates blank will return all data 0
- Press the Search button to display the list of assigned jobs
- Choose the Job Number link to view job details
- Select the Return to List button to review other jobs assigned to you Select the Cancel Assignment button to cancel your assignment. Enter a reason for canceling from the pull 0
- down list. Wait for the "Job was cancelled successfully" notification. You cannot cancel an assignment that nas already started 0

SIGN OUT AND WEB BROWSER INFORMATION

At any time during the session, the Sign Out link can be pressed to end the session and disconnect from SmartFind Express. Pressing the browser's back button or going to another site on the Internet does not disconnect the session from SmarlFind

To ensure security and privacy of information, use the Sign Our link to disconnect from SmartFind Express and close the browser when you finish with your session.

Important Note: Do NOT use the browser's BACK button to navigate to screens.

Navigation buttons are on the bottom of SmartFind Express screens, such as the Return to List and Continue buttons.

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